

32 x 32 Modular Matrix Switch

VM3200 User Manual



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EMC Information

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

The device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Warning: Operation of this equipment in a residential environment could cause radio interference.

Suggestion: Shielded twisted pair (STP) cables must be used with the unit to ensure compliance with FCC & CE standards.

KC Information: 이 기기는 업무용(A급)전자파 적합기기로서 판매자 또는 사용자는 이점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로합니다.

RoHS

This product is RoHS compliant.



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Preface

About this Manual

This user manual is provided to help you get the most from your VM3200 Modular Matrix Solution Series, which includes the following the following product models:

Device Type	Model	Product Name
Modular Matrix Switch	VM3200	32 x 32 Modular Matrix Switch
Input / Output Board	VM7514 / VM8514	4-Port HDBaseT Input / Output Board
	VM7814 / VM8814	4-Port 4K HDMI Input / Output Board
	VM7804 / VM8804	4-Port HDMI Input / Output Board
	VM7604 / VM8604	4-Port DVI Input / Output Board
	VM7104	4-Port VGA Input Board
	VM7404	4-Port 3G-SDI Input Board
Video Receiver	VE805R	HDMI HDBaseT Lite Receiver with Scaler
	VE816R	4K HDMI HDBaseT Receiver with Scaler

This manual covers all aspects of installation, configuration and operation of the VM3200 Modular Matrix system. An overview of the information found in the manual is provided below.

Chapter 1, Introduction, introduces you to the Modular Matrix Solution system and its components. Its purpose, features and benefits are presented, and its front and back panel components are described.

Chapter 2, Hardware Setup, describes how to set up the hardware for your Modular Matrix Solution installation.

Chapter 3, Front Panel Operation, explains the fundamental concepts involved in operating the VM3200 at the local site via the front panel LCD display using pushbuttons.

Chapter 4, Browser Operation, provides a complete description of the Modular Matrix Solution's web Graphical User Interface (GUI), and how to use it to remotely configure and operate the Modular Matrix Solution.

Chapter 5, RS-232 Commands, provides a complete list of the serial control protocol commands used when utilizing the RS-232 Serial Port so that an extra source device can be utilized in the installation.

An Appendix, provides specifications and other technical information regarding the Modular Matrix Solution.

Note:

- Read this manual thoroughly and follow the installation and operation procedures carefully to prevent any damage to the device or to any other connected devices.
- The VM3200 product firmware may have been updated with new features after the release of this manual. For an up-to-date VM3200 user manual, visit http://www.aten.com/global/en/

Conventions

This manual uses the following conventions:

Monospaced Indicates text that you should key in.

- [] Indicates keys you should press. For example, [Enter] means to press the **Enter** key. If keys need to be chorded, they appear together in the same bracket with a plus sign between them: [Ctrl+Alt].
- 1. Numbered lists represent procedures with sequential steps.
- Bullet lists provide information, but do not involve sequential steps.
- → Indicates selecting the option (on a menu or dialog box, for example), that comes next. For example, Start → Run means to open the *Start* menu, and then select *Run*.



Indicates critical information.

Product Information

For information about all ATEN products and how they can help you connect without limits, visit ATEN on the Web or contact an ATEN Authorized Reseller. Visit ATEN on the Web for a list of locations and telephone numbers:

International	http://www.aten.com

User Information

Online Registration

Be sure to register your product at our online support center:

International http://eservice.aten.com	International	http://eservice.aten.com
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Telephone Support

For telephone support, call this number:

International	886-2-8692-6959
China	86-10-82961301 or 86-10-82961302
Japan	81-3-5615-5811
Korea	82-2-467-6789
North America	1-888-999-ATEN ext 4988
United Kingdom	44-8-4481-58923

User Notice

All information, documentation, and specifications contained in this manual are subject to change without prior notification by the manufacturer. The manufacturer makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties as to merchantability or fitness for any particular purpose. Any of the manufacturer's software described in this manual is sold or licensed *as is*. Should the programs prove defective following their purchase, the buyer (and not the manufacturer, its distributor, or its dealer), assumes the entire cost of all necessary servicing, repair and any incidental or consequential damages resulting from any defect in the software.

The manufacturer of this system is not responsible for any radio and/or TV interference caused by unauthorized modifications to this device. It is the responsibility of the user to correct such interference.

The manufacturer is not responsible for any damage incurred in the operation of this system if the correct operational voltage setting was not selected prior to operation. PLEASE VERIFY THAT THE VOLTAGE SETTING IS CORRECT BEFORE USE.

Caution: There is a risk of explosion if the battery is replaced by an incorrect type. Always dispose of used batteries according to the relevant instructions.

Package Contents

Check to make sure that all of the components are present and in good order. If anything is missing or was damaged in shipping, contact your dealer.

VM3200

The VM3200 package consists of:

- 1 VM3200 Modular Matrix Switch
- 1 Power Cord
- 1 Terminal Block
- 1 Fan Module (pluggable)
- 1 Power Module (pluggable)
- ◆ 1 User Instructions*

VM7514 / VM8514

The 4-Port HDBaseT Input / Output Board package consists of:

- 1 VM7514 4-Port HDBaseT Input Board / 1 VM8514 4-Port HDBaseT Output Board
- 4 Terminal Blocks
- 1 IR Transmitter
- 1 IR Receiver
- 1 User Instructions*

VM7814 / VM8814

The 4-Port 4K HDMI Input / Output Board package consists of:

- 1 VM7814 4-Port 4K HDMI Input Board / 1VM8814 4-Port 4K HDMI Output Board
- 4 Terminal Blocks
- 4 HDMI LockPro
- 1 User Instructions*

VM7804 / VM8804

The 4-Port HDMI Input / Output Board package consists of:

- 1 VM7804 4-Port HDMI Input Board / 1 VM8804 4-Port HDMI Output Board
- 4 Terminal Block
- 1 User Instructions*

VM7604 / VM8604

The 4-Port DVI Input / Output Board package consists of:

- 1 VM7604 4-Port DVI Input Board / 1 VM8604 4-Port DVI Output Board
- 4 Terminal Block
- 1 User Instructions*

VM7104

The 4-Port VGA Input Board package consists of:

- 1 VM7104 4-Port VGA Input Board
- 4 Terminal Block
- 1 User Instructions*

VM7404

The 4-Port 3G-SDI Input Board package consists of:

- 1 VM7404 4-Port 3G-SDI Input Board
- 4 Terminal Block
- 1 User Instructions*

VE805R

The HDMI HDBaseT Lite Receiver with Scaler package consists of:

- 1 VE805R HDMI HDBaseT Lite Receiver with Scaler
- 1 Power Adapter
- 1 Terminal Block
- 1 IR Transmitter
- 1 IR Receiver
- 1 User Instructions*

VE816R

The 4K HDMI HDBaseT Receiver with Scaler package consists of:

- 1 VE816R 4K HDMI HDBaseT Receiver with Scaler
- 1 IR Transmitter
- ◆ 1 IR Receiver
- 1 Terminal Block
- 1 Power Adapter
- 1 User Instructions

Note:* Features may have been added to the VM3200 since this manual was printed. Please visit our website to download the most up-to-date version of the manual.

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Chapter 1 Introduction

Overview

This ATEN Modular Matrix Solution Series is comprised of the VM3200 Modular Matrix Switch, input boards, output boards, and ATEN video receiver (VE805R / VE816R).

The VM3200 Modular Matrix Switch offers advanced access and real-time control of multiple local and remote A/V input devices and displays from a single chassis. Operators can work from 4 x 4 up to 32 x 32 inputs and outputs simultaneously, as well as incorporate multiple digital video formats within the setup. It uses TMDS technology to support high speed data transfer at $1080p / 1920 \times 1200 @ 60Hz / 4K \times 2K @ 30Hz (4:4:4)$.

The VM7514 / VM8514 4-Port HDBaseT Input/Output Boards offers an easy way to route any of 4 HDBaseT audio/video sources to any of 4 HDBaseT display devices, in combination with the ATEN Modular Matrix Switch. When the VM8514 HDBaseT Output Board is used in conjunction with the VE805R HDBaseT Receiver or VE816R 4K HDMI HDBaseT Receiver with Scaler, it features Seamless Switch technology and video wall functionality.

The VM7814 / VM8814 is a 4-Port 4K HDMI input/output board that works with VM3200 to route 4 HDMI sources to 4 displays. The VM7814 / VM8814 is equipped with 4 input/output ports to allow for stereo audio embedding and audio extraction. The VM8814 supports Seamless SwitchTM to ensure real-time video switching, a built-in 4K scaler to handle videos of different resolutions, and EDID ExpertTM to ensure high video quality.

The VM7804 / VM8804 4-Port HDMI Input / Output Board is a hot-swappable I/O board that offers an easy way to route any of 4 audio/video sources to any of 4 displays and installs in the Modular Matrix Switch. The VM8804 supports Seamless Switch technology that provides video switching in real-time, a built in scaler that handles different video resolutions, and EDID Expert technology for fast smooth switching between displays. The VM7804 / VM8804 also supports separate stereo audio signals that can be routed independently and extracted from embedded HDMI audio signals.

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The VM7604 / VM8604 4-Port DVI Input / Output Board is a hot-swappable I/O board that offers an easy way to route any of 4 audio/video sources to any of 4 displays and installs in the Modular Matrix Switch. The VM8604 supports Seamless Switch technology that provides video switching in real-time, a built in scaler that handles different video resolutions and EDID Expert technology for fast smooth switching between displays.

The VM7104 4-Port VGA Input Board offers an easy way to route 4 VGA video and audio sources to 4 displays and speakers. In addition, the VM7104 can be mixed with any modular output boards on the VM3200 for optimum flexibility.

The VM7404 is a 4-Port 3G-SDI input board provides the capability to connect to SDI sources, such as 3G-SDI, HD-SDI and SD-SDI, and supports high quality video resolutions up to 1080p @ 60Hz. The VM7404 also supports separate analog stereo audio signals for independent routing.

The VE805R HDMI HDBaseT Lite Receiver with Scaler / VE816R 4K HDMI HDBaseT Receiver with Scaler can be combined with an ATEN HDMI HDBaseT transmitter or splitter to extend your HDMI display up to 100 m from the source using a single Cat 6a cable or ATEN 2L-2910 Cat 6 cable. With a built-in scaler, the VE805R / VE816R supports the scaling of different video resolutions. When combined with ATEN HDBaseT output boards, it supports video wall functionality. In addition, the VE805R / VE816R is equipped with RS-232 and IR signaling pass-through which allows RS-232 and IR channel control from the remote to local unit, to control the HDMI source, or from the local to remote unit, to control the display device. The VE805R / VE816R is HDCP compliant.

Combining these devices, this solution can be conveniently customized, allowing users to independently switch and route video and/or audio signals to various monitors, displays, projectors, and/or speakers simply by pressing front panel pushbuttons. The VM3200's built-in Scaler encodes video formats in order to provide seamless, real-time switching while ensuring stable signal transmission. In addition, the front panel LCD shows a quick view of active port connections, and includes an option to select an EDID Mode that yields the best resolution across different monitors.

The VM3200 is easily expandable and accommodates ATEN's hot-swappable I/O boards. Equipped with automatic signal conversion, it allows a

combination of digital video formats, thus making it ideal for large-scale A/V applications.

Setup is fast and easy; install the modular I/O boards by sliding them into the VM3200's rear panel slots, then plug the device cables into the appropriate ports on the I/O boards and your ready.

This solution can be connected to the network through the VM3200's LAN port, allowing the installation to take advantage of internal Cat 5 Ethernet wiring built into most modern commercial buildings. Once initial network setup has been accomplished at the local level, the VM3200 can be conveniently managed remotely using any web browser. Furthermore, for complete systems integration, the VM3200's built-in RS-232 and RS-485/RS-422 ports allows the switch to be configured through a high-end controller or PC.

The ATEN Modular Matrix Solution Series is a powerful integrated A/V setup targeted towards broadcasting stations, traffic and transportation-related control rooms, emergency service centers and any application that requires customizable high speed A/V signal routing.

Features

VM3200

- Connects any of 32 video sources to any of 32 displays in combination with ATEN Modular Matrix I/O Boards
- Multiple means for system configuration including front-panel pushbuttons, RS-232/422/485 control, and Ethernet connections for web GUI or Telnet
- ◆ 4K resolutions up to UHD (3840 x 2160) and DCI (4096 x 2160) with refresh rates of 30 Hz (4:4:4) and 60 Hz (4:2:0)*
- Seamless SwitchTM features close-to-zero second switching for continuous video streams, real-time switching, and stable signal transmissions*
- Scaler features a video scaling function to convert input resolutions to the optimum display resolutions*
- Video wall allows you to create custom video wall layouts via intuitive web GUI*
- Live stream of connected video channels and image preview of video wall layouts via web GUI
- Profile scheduling plays connection profiles based on user-defined schedules
- ◆ EDID ExpertTM selects optimum EDID settings for smooth power-up, high-quality display and use of the best resolution across different screens
- Audio-enabled HDMI audio can be extracted and stereo audio can be embedded*
- Bi-directional RS-232 channel allows you to control connected serial devices through the web GUI
- Supports redundant power module for higher reliability
- Hot-pluggable design for easy integration of I/O boards, fan module, and power supplies
- HDCP 2.2 Compatible*
- ◆ HDMI: 3D, Deep Color, 4K*
- Consumer Electronics Control (CEC) supported*
- Rack mountable (9U design)
- ESD protection for HDMI

Note:

- Features marked with an asterisk (*) are supported only with specific I/O boards. For more information, see the feature descriptions for I/O boards in this manual.
- ◆ The maximal output resolution, and the Scaler, Seamless Switch™ and video wall features are only supported with certain I/O boards. For more details, refer to the specifications of the particular I/O boardsl.
- When Seamless SwitchTM or Video Wall is enabled, videos may not display within range, in which case make sure to adjust the display settings on your device.
- Video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly if Seamless SwitchTM is enabled. To use these features, make sure to first disable Seamless SwitchTM.

VM7514 / VM8514

- Compatible with the VM3200; mix and match with modular I/O boards of any type for optimum flexibility
- Superior video quality up to 4K when used with VE816R
- Long-distance transmission up to 100 m
- Bi-directional RS-232 channel transmits signals over Cat 6/6a cable to control a display or other devices
- HDBaseT Connectivity extends 4 HDBaseT connections over a long distance via a single Cat 6/6a cable or ATEN 2L-2910 Cat 6 cable
- HDBaseT Anti-jamming resists signal interference during high-quality video transmissions using HDBaseT technology
- ◆ Seamless SwitchTM features close-to-zero second switching that provides continuous video streams, real-time switching, and stable signal transmissions (VM8514 only)*
- Video wall allows you to create custom video wall layouts via intuitive web GUI (VM8514 only)*
- Bi-directional IR channel full range IR transmission (30 ~ 56 kHz) is processed one direction at a time

Note:

◆ The Seamless Switch™ and video wall functions are only available when used with the VE805R and VE816R.

- When Seamless SwitchTM or Video Wall is enabled, videos may not display within range, in which case make sure to adjust the display settings on your device.
- Video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly if Seamless SwitchTM is enabled. To use these features, make sure to first disable Seamless SwitchTM.

VM7814 / VM8814

- Compatible with the VM3200; mix and match with modular I/O boards of any type for optimum flexibility
- Superior video quality HDTV resolutions of 480p, 720p, 1080i, and 1080p (1920 x 1080); 4K2K @ 60Hz (4:2:0)
- Audio-enabled, HDMI audio can be extracted and stereo audio can be embedded
- Scaler features a 4K video scaling function to convert input resolutions to the optimum display resolutions* (VM8814 only)
- Seamless SwitchTM features close-to-zero-second switching to provide continuous video streams, real-time switching, and stable signal transmissions* (VM8814 only)
- Video Wall allows you to create custom video wall layouts via intuitive web GUI (VM8814 only)
- HDMI (3D, Deep Color)*; HDCP 2.2 Compatible
- Cable Quality Tester examines the HDMI cable quality
- Consumer Electronics Control (CEC) support
- ◆ EDID Expert[™] selects optimum EDID settings for smooth power-up and highest quality display
- FrameSync prevents image tearing by synchronizing the scaler output frame rate to the input signal frame rate (VM8814 only)

- When Seamless SwitchTM or Video Wall is enabled, videos may not display within range, in which case make sure to adjust the display settings on your device.
- ◆ When Seamless Switch™ is enabled, video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly.

VM7804 / VM8804

- Compatible with the VM3200; mix and match with modular I/O boards of any type for optimum flexibility
- Superior video quality HDTV resolutions of 480p, 720p, 1080i (1920 x 1080), and 1080p (1920 x 1080)
- Audio-enabled, HDMI audio can be extracted and stereo audio can be embedded
- Scaler features a video scaling function to convert input resolutions to the optimum display resolutions* (VM8804 only)
- Seamless SwitchTM features close-to-zero-second switching to provide continuous video streams, real-time switching, and stable signal transmissions* (VM8804 only)
- Video Wall allows you to create custom video wall layouts via intuitive web GUI (VM8804 only)
- HDMI (3D, Deep Color); HDCP 1.4 Compatible
- Consumer Electronics Control (CEC) support
- EDID ExpertTM selects optimum EDID settings for smooth power-up and highest quality display

- ◆ When Seamless Switch™ or Video Wall is enabled, videos may not display within range, in which case make sure to adjust the display settings on your device.
- When Seamless SwitchTM is enabled, video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly. To use these features, make sure to first disable Seamless SwitchTM.

VM7604 / VM8604

- Compatible with the VM3200; mix and match with modular I/O boards of any type for optimum flexibility
- 4 DVI-D input ports (VM7604); 4 DVI-D output ports (VM8604)
- Scaler features a video scaling function to convert input resolutions to the optimum display resolutions* (VM8604 only)
- ◆ Seamless SwitchTM features close-to-zero-second switching to provide continuous video streams, real-time switching, and stable signal transmissions* (VM8604 only)
- Video Wall allows you to create custom video wall layouts via intuitive web GUI (VM8604 only)
- HDCP 1.4 Compatible
- ◆ EDID ExpertTM selects optimum EDID settings for smooth power-up and highest quality display
- Built-in EDID wizard provides an easy way to customized EDID settings
- Audio-enabled, HDMI audio (VM7804 / VM7814) can be extracted to VM8604; VM7604's stereo audio can be embedded to HDMI audio (VM8804 / VM8814)

- When Seamless SwitchTM or Video Wall is enabled, videos may not display within range, in which case make sure to adjust the display settings on your device.
- When Seamless Switch™ is enabled, video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly. To use these features, make sure to first disable Seamless Switch™.

VM7104

- Compatible with the VM3200; mix and match with modular I/O boards of any type for optimum flexibility
- Connects up to 4 VGA or Component inputs
- Supports RGBHV / RGBS / YPbPr / YCbCr input signals
- Audio-enabled, stereo audio can be embedded into HDMI audio (VM8804 / VM8814)

Note: When the VM7104 is used with the VM8514+VE805R/VE816R, VM8804, VM8814, or VM8604, the Seamless SwitchTM, scaler, and video wall functions can be activated.

VM7404

- Connects up to 4 SDI inputs
- Compatible with the VM3200; mix and match with modular I/O boards of any type for optimum flexibility
- Support SD-SDI, HD-SDI, and 3G-SDI formats
- Audio-enabled, stereo audio can be embedded into HDMI audio (VM8804 / VM8814)

Note: When the VM7404 is used with the VM8514+VE805R/VE816R, VM8804, VM8814, or VM8604, the Seamless SwitchTM, scaler, and video wall functions can be activated.

VE805R

- Extends HDMI, RS-232, and IR signals up to 70 m over a single Cat 5e/6/ 6a cable
- HDMI (3D, Deep Color); HDCP 1.4 compliant
- Superior video quality 1080p@60m (Cat 5e/6); 70m (Cat 6a)
- Scaler scales videos of different resolutions to their optimal output for display and to avoid black screen*
- Video Wall features video wall profiles that allows for custom screen layouts via an intuitive web GUI*
- Seamless SwitchTM close-to-zero second switching that provides continuous video streams, real-time switching, and stable signal transmissions*
- ◆ HDBaseT Anti-jamming resists signal interference during high-quality video transmissions using HDBaseT technology
- Bi-directional RS-232 channel allows for control using serial terminals or serial devices, such as touch screens and barcode scanners
- Bi-directional IR channel IR transmission is processed one direction at a time*
- Firmware upgradeable
- Built- in 8KV / 15 KV ESD protection
- Plug-and-play
- Rack-mountable

- The Seamless SwitchTM and the video wall functions are only available when the VE805R is used with the ATEN HDBaseT I/O boards.
- When Seamless SwitchTM or Video Wall is enabled, videos may not display within range, in which case make sure to adjust the display settings on your device.
- When Seamless Switch™ is enabled, video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly. To use these features, make sure to first disable Seamless Switch™.
- The VE805R supports full-frequency IR signals from 30 kHz to 56 kHz.

VE816R

- Extends HDMI, RS-232, and IR signals up to 100 m over a single Cat 5e/6/6a or ATEN 2L-2910 Cat 6 cable
- HDCP 2.2 compatible
- Superior video quality (4K up to 100m; 1080p up to 150m)
- HDBaseT Long Reach Mode activated by RS-232 commands, Long Reach Mode extends signals up to 150 m, 1080p, via a single Cat 5e/6 cable
- Scaler scales videos of different resolutions to their optimal output for display and to avoid black screen
- Video Wall features video wall profiles that allows for custom screen layouts via an intuitive web GUI*
- Seamless SwitchTM close-to-zero second switching that provides continuous video streams, real-time switching, and stable signal transmissions*
- HDBaseT Anti-jamming resists signal interference during high-quality video transmissions using HDBaseT technology
- Bi-directional RS-232 channel allows for control using serial terminals or serial devices, such as touch screens and barcode scanners
- Bi-directional IR channel IR transmission is processed one direction at a time*
- Cable Quality Tester examines the category cable quality through signal level detection from HDBaseT Matrix Switches to the VE816R.
- FrameSync prevents image tearing by synchronizing the scaler output frame rate to the input signal frame rate
- Remote Firmware upgrade
- Built- in 8KV / 15 KV ESD protection
- Plug-and-play
- Rack-mountable

- The Seamless SwitchTM and the video wall functions are only available when the VE816R is used with ATEN HDBaseT I/O boards.
- When Seamless SwitchTM or Video Wall is enabled, videos may not display within range, in which case make sure to adjust the display settings on your device.
- When Seamless SwitchTM is enabled, video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly. To use these features, make sure to first disable Seamless SwitchTM.
- The VE816R supports full-frequency IR signals from 30 kHz to 56 kHz.

Requirements

The following are required for a complete VM3200 Modular Matrix Solution Series installation:

Input / Output Board

- VM7514 (HDBaseT input board) and VM8514 (HDBaseT output board)
- VM7814 (4K HDMI input board) and VM8814 (4K HDMI output board)

Note: The VM7814 and VM8814 are only supported on the VM3200 using firmware version 1.1.107 or later.

- VM7804 (HDMI input board) and VM8804 (HDMI output board)
- VM7604 (DVI input board) and VM8604 (DVI output board)
- VM7104 (VGA input board)
- VM7404 (3G-SDI input board)

Source Devices

- For VM7514 4-port HDBaseT input board + VE802T HDBaseT Transmitter: Digital A/V source device with HDMI output connector(s)
- For VM7814 4-port 4K HDMI input board: Digital A/V source device with HDMI output connector(s)
- For VM7804 4-port HDMI input board: Digital A/V source device with HDMI output connector(s)
- For VM7604 4-Port DVI input board: Digital A/V source device with DVI output connector(s)
- For VM7104 4-Port VGA input board: A/V source device with VGA output connector(s)
- For VM7404 4-Port 3G-SDI Input Board: SDI sources, including 3G-SDI, HD-SDI and SD-SDI

Display Devices

 For VM8514 4-port HDBaseT output board + VE805R HDBaseT Receiver / VE816R 4K HDMI HDBaseT Receiver: Digital Display device(s) with HDMI input connector(s)

Note: The VE816R is only supported by the VM8514 using firmware version 2.1.206 or later.

- For VM8814 4-port 4K HDMI output board: Digital Display device(s) with HDMI input connector(s)
- For VM8804 4-port HDMI output board: Digital Display device(s) with HDMI input connector(s)
- For VM8604 4-Port DVI output board: Digital Display device(s) with DVI input connector(s)

Cables

- 1 SDI cable for each source device (VM7404)
- 1 Cat 5e cable for each transmitter (VM7514)
- 1 Cat 5e cable for each receiver (VM8514)
- 1 HDMI cable for each source device (VM7814 / VM7804)
- 1 HDMI cable for each display device (VM8814 / VM8804)
- 1 DVI cable for each source device (VM7604)
- 1 DVI cable for each display device (VM8604)
- 1 VGA cable for each source device (VM7104)
- 1 HDMI cable for each display device (VE805R / VE816R)
- 1 audio cable for each audio source device (VM7814 / VM7804 / VM7604)
- 1 audio cable for each audio device / speaker (VM8814 / VM8804 / VM8604)
- 1 Ethernet cable (VM3200)
- 1 RS-232 serial cable (VM3200 / VM7514 / VM8514 / VE805R / VE816R)
- 1 RS-485/RS-422 serial cable (VM3200)
- 1 IR cable for each IR transmitter device (VM7514 or VM8514)
- 1 IR cable for each IR receiver device (VM7514 or VM8514)

Note: No cables are included in this package. We strongly recommend that you purchase high-quality cables of appropriate length since this will affect the quality of the audio and video display. Contact your dealer to purchase the correct cable sets.

Browsers

In order to achieve the best performance, the browsers listed in the table below are recommended to be used with the VM3200's GUI.

os	Java Version	Browser	Version
Windows 10 (64 bit)	V1.8.0_121 (64 bit)	Chrome	56.0.2924.87 (64 bit)
		Edge	38.14393.0.0
		Firefox	51.0.1
		Opera	43.0.2442.1144
Windows 8.1	V1.8.0_121	IE	11
CentOS 7.0 (64Bit)	V1.8.0_121 x64)	Firefox	51.0.1 x64

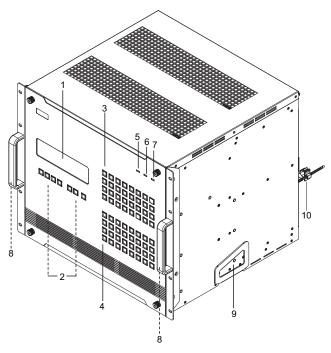
Optional Equipment

Depending on any optional equipment that you may have purchased, one of the following may be included in your package. Contact your ATEN dealer to purchase any of these additional accessories.

Model No.	Description	Dimensions (L x W x H)	Weight
2X-034G	Easy Installation Rack Mount Kit - Short	41 to 72 cm (depth)	-
2X-035G	Easy Installation Rack Mount Kit - Long	68 to 108 cm (depth)	-
2X-030G	Video Wall TV Mounting Brackets (Left)	15.47 x 11.83 x 43.00 cm	2.00 kg
	Video Wall TV Mounting Brackets (Right)	15.47 x 12.80 x 43.00 cm	2.00 kg
2X-RC1600	Video Wall TV Stand	140.00 x 90.00 x 207.00 cm	60.00 kg
VM-PWR800	Video Matrix Power Module	-	-
VM-FAN556	Video Matrix Fan Module	-	-

Components

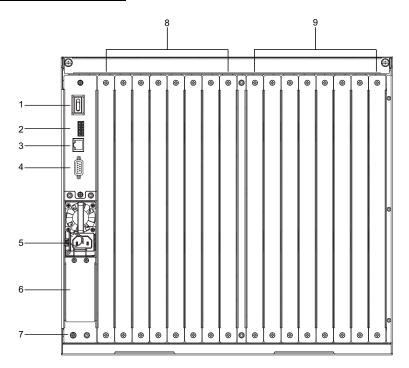
VM3200 Front View



No.	Component	Description
1	LCD Display	The LCD Display shows the options for configuring and operating the VM3200. See <i>Front Panel Pushbuttons</i> , page 35, for details.
2	Function Pushbuttons	Use the UP, DOWN and CANCEL buttons to navigate the LCD display to configure the installation. Press the Video, Audio, Menu and Profile buttons to use each function. See <i>Front Panel Pushbuttons</i> , page 35, for details. Note: The pushbuttons have LEDs that light to indicate they have been selected.
3	Input Pushbuttons (1-32)	These pushbuttons refer to the Input ports on the VM3200 rear panel. Press to select the Input port. These pushbuttons may also correspond to menu options, profiles and other selections.
4	Output Pushbuttons (1-32)	These pushbuttons refer to the Output ports on the VM3200 rear panel. Press to select the Output port.

No.	Component	Description
5	Alarm LED	The Alarm LED lights red to indicate the power or fan module has failed.
6	Redundant Power LED	This LED lights green to indicate the redundant power module is plugged in and working.
7	Primary Power LED	This LED lights green to indicate the primary power module is plugged in and working.
8	Handles	The two front handles are used to install the unit into a rack.
9	Recessed Handles	The two side handles are used to transport the unit. Push in to lock and unlock the handles so that they can be used to carry the unit and be tucked away when not in use.
10	Cable Strap	A cable strap is provided to secure the power cord's plug to the VM3200.

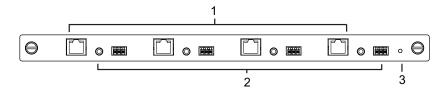
VM3200 Rear View



No.	Component	Description
1	Power Switch	This is a standard rocker switch that powers the unit on and off.
2	RS-485 / RS-422 Serial Port	Connect a computer or high-end system controller via this serial port.
3	Ethernet Port	In order to access the VM3200's web Graphical User Interface (GUI), the VM3200 must be connected to the network. The cable that connects the VM3200 to your LAN plugs in here. See <i>Cable Connection</i> , page 32, for further details
4	RS-232 Serial Port	Connect a computer or high-end system controller via this serial port.
5	Primary Power Supply	This is a standard 3-pin power socket. The power cord from a source plugs in here.

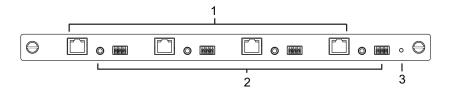
No.	Component	Description
6	Redundant Power Slot (Optional)	This slot with protective cover is used to install an additional power supply for redundant power protection.
		Note: The extra power module is not included in the VM3200 package.See , page 14, for details.
7	Grounding Terminal	The grounding wire attaches here. See <i>Grounding</i> , page 29, for further details.
8	Output Board slots	Unscrew the cover to insert the output boards into these 8 vertical slots. The display devices connect to the inserted Output boards.
9	Input Board Slots	Unscrew the cover to insert the Input boards into these 8 vertical slots. The source devices connect to the inserted Input boards.

VM7514 Front View



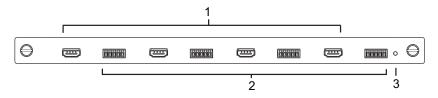
No.	Component	Description
1	HDBaseT Input Ports	Connect the Cat 5e cables from your HDBaseT transmitter to these ports.
2	IR / RS-232 Input Ports	Connect the cables from your IR transmitter to the mini stereo jack ports, and connect the cables from your RS-232 device to the RS-232 ports.
3	Status LED	Indicates the working status of the unit.

VM8514 Front View



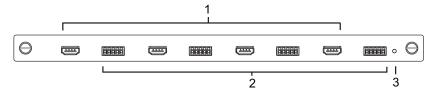
No.	Component	Description
1	HDBaseT Output Ports	Connect the Cat 5e cables from your HDBaseT receiver to these ports.
2	IR / RS-232 Output Ports	Connect the cables from your IR receiver to the mini stereo jack ports, and connect the cables from your RS-232 device to the RS-232 ports.
3	Status LED	Indicates the working status of the unit.

VM7814/VM7804 Front View



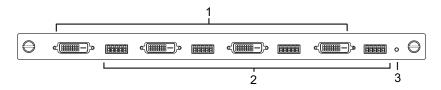
No.	Component	Description
1	HDMI Input Ports	Connect the cables from your HDMI video source devices to these ports.
2	Audio Input Ports	Connect the cables from your audio source devices to these ports.
3	Status LED	Indicates the working status of the unit.

VM8814/VM8804 Front View



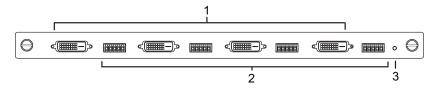
No.	Component	Description
1	HDMI Output Ports	Connect the cables from your HDMI display devices (monitors, projectors, TVs) to these ports.
2	Audio Output Ports	Connect the cables from your output audio devices or speakers to these ports.
3	Status LED	Indicates the working status of the unit.

VM7604 Front View



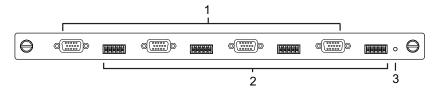
No.	Component	Description
1	DVI Input Ports	Connect the cables from your video source devices to these ports.
2	Audio Input Ports	Connect the cables from your audio source devices to these ports.
3	Status LED	Indicates the working status of the unit.

VM8604 Front View



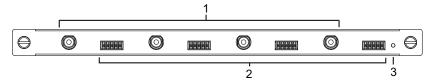
No.	Component	Description
1	DVI Output Ports	Connect the cables from display devices (monitors, projectors, TVs) to these ports.
2	Audio Output Ports	Connect the cables from your output audio devices or speakers to these ports.
3	Status LED	Indicates the working status of the unit.

VM7104 Front View



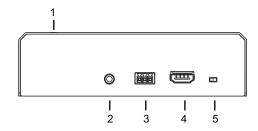
No.	Component	Description
1	VGA Input Ports	Connect the cables from your VGA video source devices to these ports.
2	Audio Input Ports	Connect the cables from your audio source devices to these ports.
3	Status LED	Indicates the working status of the unit.

VM7404 Front View

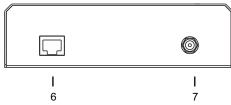


No.	Component	Description
1	SDI Input Ports	Connect the cables from your video source devices to these ports.
2	Analog Stereo Audio Input Ports	Connect the cables from your audio source devices to these ports.
3	Status LED	The VM7404 has an LED to indicate the working status.

VE805R / VE816R Front View



VE805R / VE816R Rear View



No.	Component	Description
1	LEDs	Three LEDs – Power, Link and HDMI Out – light when the unit is properly connected to an appropriate source. ◆ Power - lights Green to indicate the unit is receiving power.
		 Link - lights Orange to indicate that communication between VE805R / VE816R and output board is established.
		◆ HDMI Out - lights Orange to indicate the HDMI output signal is good. LED blinks Orange every second to indicate that the device is in F/W upgrade mode.
2	IRPort	Connect the IR transmitter or receiver cable port into this mini stereo jack port.
3	RS-232 Port	Use the captive screw connectors (3 pole) to connect the cable from your serial device into the RS-232 port.
4	HDMI Output Port	Connect the cable from your HDMI display device (monitors, projectors, TVs) into this port.
5	Firmware Upgrade Switch	Set this switch to OFF (left) for normal operation. Set this switch to ON (right) and reset the unit's power to enter firmware upgrade mode (see page 103 for details).
6	HDBaseT Input	Use a Cat 5e cable to connect the VE805R / VE816R to the VM8514 output board.
7	Power Jack	The power adapter cable plugs connects here.

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Chapter 2 Hardware Setup

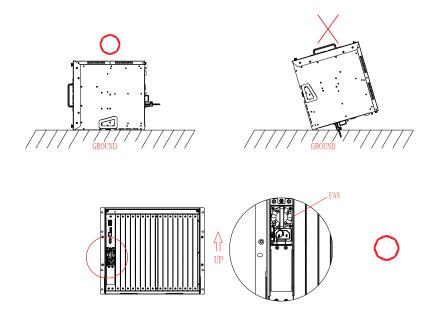


- 1. Important safety information regarding the placement of this device is provided on page 149. Please review it before proceeding.
- 2. Make sure that the power to all devices connected to the installation are turned off. You must unplug the power cords of any computers that have the Keyboard Power On function.

Transporting and Storing the Unit

Its important to properly transport and store the VM3200. Follow the instructions below to avoid damaging the VM3200 due to improper handling.

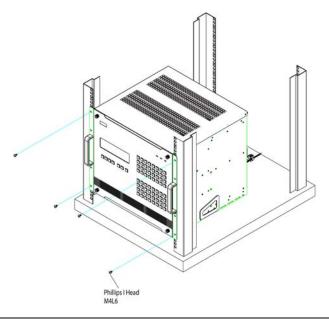
When not rack mounted, the VM3200 should be placed on a flat and level surface with the bottom side down. The unit should never be placed with the front, rear or sides facing the ground.



Rack Mounting

The Modular Matrix Swtich can be mounted in a 19" (1U) system rack. For the most convenient front panel operation at the local site, mount the unit at the front of the rack, as follows:

- 1. Position the unit in the front of the rack, and align the holes of the unit's built-in mounting brackets with the holes in the rack.
- 2. Use screws to attach the unit to the rack.



Note: 1. Please allow 1U (44 mm) of space between the top of the VM3200 and any object to prevent obstruct of the air flow.

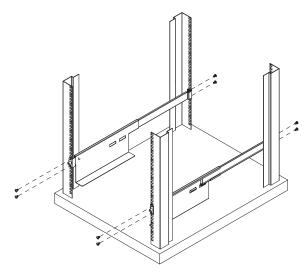
2. To ensure the VM3200 has sufficient air flow, do not stack items on top or in front of the unit. Proper air flow ensures safe operation and prevents the unit from overheating.

Mounting with Brackets

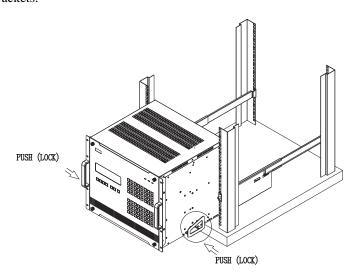
You can also use mounting brackets to install the VM3200, as shown below.

Note: The Easy Installation Mounting Kit is not included with the package (see page 14). To purchase a mounting kit please contact your dealer.

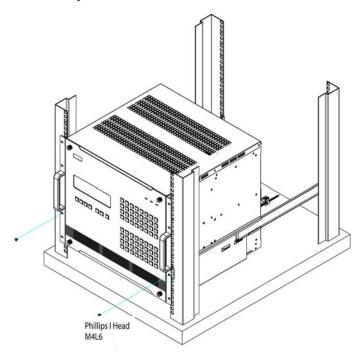
1. Screw the mounting brackets to the rack, as shown in the diagram.



2. Push in and lock the Recessed Handles, and then slide the unit along the brackets.



3. Screw the front panel to the rack.



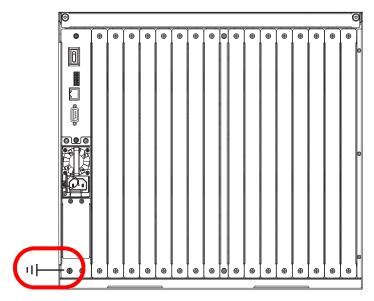
Note: 1. Please allow 1U (44 mm) of space between the top of the VM3200 and any object to prevent obstruct of the air flow.

2. To ensure the VM3200 has sufficient air flow, do not stack items on top or in front of the unit. Proper air flow ensures safe operation and prevents the unit from overheating.

Grounding

To prevent damage to your installation, it is important that all devices are properly grounded.

1. Use a grounding wire to ground the installation using the VM3200's rear panel, by connecting one end of the wire to the grounding terminal, and the other end of the wire to a suitable grounded object.



2. Make sure that all devices in your installation are properly grounded.

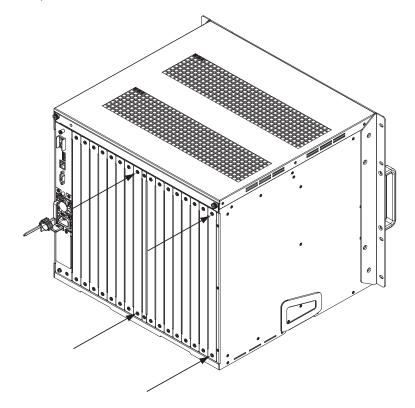
Note: The grounding wire is not included in the package. Please contact your dealer for details about purchasing a grounding wire.

Input / Output Board Installation

To install the I/O boards in the VM3200, do the following:

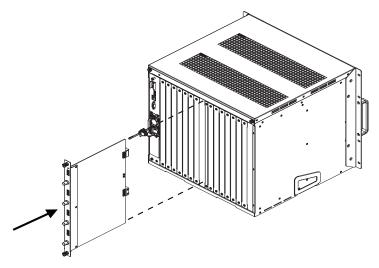
Note: The eight right slots on the Modular Matrix Switch are for the Input boards. The eight left slots on the Modular Matrix Switch are for the Output boards.

1. On the rear of the VM3200, remove two screws from a left and right side slot, and then remove both covers.

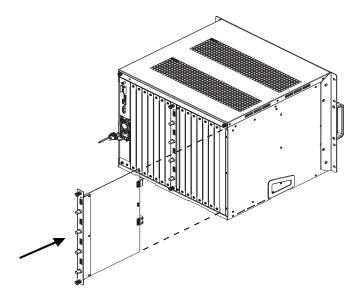


(Continues on next page.)

2. Slide an output board into a left side slot and then tighten the two screws to secure the board to the VM3200.



3. Slide an input board into a right side slot and then tighten the screws to secure the board to the VM3200.



- 4. Repeat steps 2 and 3 to install additional I/O boards.
- 5. Power on the VM3200.

Cable Connection

Installation of the VM3200 is simply a matter of connecting the appropriate cables. Refer to the installation diagram on the following page (the numbers in the diagram correspond to the steps below), and do the following:

 Use a grounding wire to ground the unit by connecting one end of the wire to the grounding terminal, and the other end of the wire to a suitable grounded object.

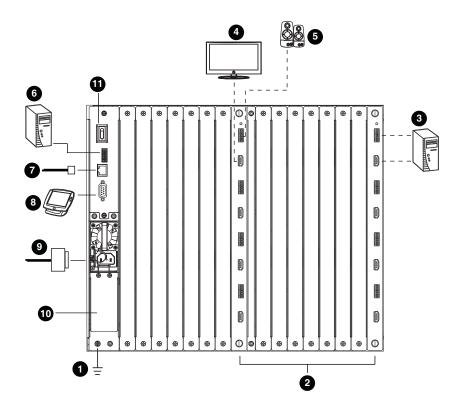
Note: Do not omit this step. Proper grounding helps to prevent damage to the unit from surges or static electricity.

- Unscrew the covers on the VM3200's rear panel and insert the I/O boards into the vertical slots (See *Input / Output Board Installation*, page 30, for details).
- Connect your A/V source device(s) to the Video and Audio port(s) of the Input Board on the VM3200.
- 4. Connect your video display device(s) to the **Video port(s)** of the Output Board on the VM3200.
- Connect your speakers / audio output device(s) to the Audio port(s) of the Output Board on the VM3200.
- 6. (Optional) If you are using the serial control function to control multiple VM3200's, use an appropriate serial cable to connect the computer or serial controller to the VM3200's female RS-485 / RS-422 captive screw connector. The VM3200 package includes a terminal block that can be used for this connection.
- 7. (Optional) If using the remote operation features (web GUI), plug a Cat 5e cable from the network into the VM3200's **Ethernet** port.
- 8. (Optional) If you are using a serial control function, use an appropriate serial cable to connect the computer or serial controller to the VM3200's female **RS-232** serial port.
- 9. Plug the power cord supplied with the package into the VM3200's 3-prong socket, and then into a power source.
- 10. (Optional) Plug in an additional power module for redundancy if required.

Note: Secondary power modules are not included in the VM3200 package. For supported power module models, see *Optional Equipment*, page 14.

11. Power on the VM3200 and all devices in the installation.

Installation Diagram



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Chapter 3 Front Panel Operation

Overview

The Modular Matrix Switch installation can be configured and operated locally via the VM3200 front panel LCD and pushbuttons.

Front Panel Pushbuttons

The VM3200 front panel has easy-to-use pushbuttons for selecting which video/audio source shows on which display.

Basic Navigation

The VM3200's front panel LCD display operation is easy and convenient. Please note the following front panel button operations:

- Press the **VIDEO** pushbutton to configure the video connections.
- Press the **AUDIO** pushbutton to configure the audio connections.
- Use the MENU pushbutton to access the Menu page options: IP Setting, Serial Port Setting, Operation Mode, Security Mode, and Save to a Profile.
- Use the **PROFILE** pushbutton to select a profile or switch between the connection profiles which have been added to the Profile List (see page 61). Pressing this pushbutton for longer than 3 seconds displays the Save to a Profile page (see page 56).
- Use the **CANCEL** (pushbutton to go back a level, return to the Main screen, stop or exit an operation.
- ◆ Use the **UP** (▲) and **DOWN** (▶) pushbuttons to go to the next or previous options.
- Use the Input / Output (1–32) pushbuttons to select the Input/Output port. The pushbuttons may also correspond to menu options, profiles, and so on.

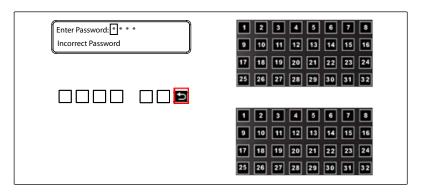
Front Panel LCD

The VM3200 features an LCD display for convenient configuration. This allows you to perform operations such as viewing the IP settings, configuring the serial port, setting EDID/CEC/OSD/Output Status, selecting security settings, and loading/saving connection profiles.

LCD Password

If the VM3200 has been configured to require a password for local operation (see *Security Mode*, page 53), the password screen appears when the VM3200 is powered on, and the cursor flashes on the first digit. Enter a 4-digit password to continue to the Main Screen.

Note: If you are accessing the VM3200 for the first time, the default password is 1234.



To enter a password, do the following:

- 1. Check that the cursor is flashing on the first digit.
- 2. Use the front panel number pushbuttons (1-9) to enter a 4-digit password. After the fourth digit, the cursor goes back to the first digit.

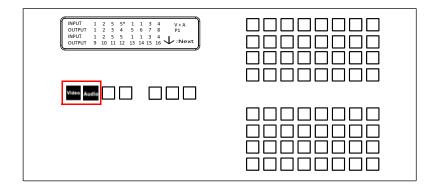
- 3. Press **Cancel** to clear the password. The digits revert to 4 asterisks (*) and the cursor returns to the first digit.
 - **Note:** 1. The VM3200 password can be any four digit combination between 1111 to 9999.
 - 2. If you enter an incorrect password, the cursor goes back to the first digit and reverts to flashing. The Incorrect Password message displays at the bottom of the screen, but clears as soon as a new digit is entered.
 - 3. If Password (see *Security Mode*, page 53) is Enabled, the LCD display time-out is 5 minutes by default.

Port Switching

From the Main Screen, you can configure the Input-to-Output port connections to associate an Input source device to an Output display.

Video / Audio Pushbutton

Before switching port connections, use the **Video** or **Audio** pushbuttons to select whether to switch only the video or the audio signal exclusively. Otherwise, both video and audio channels are configured together (default).

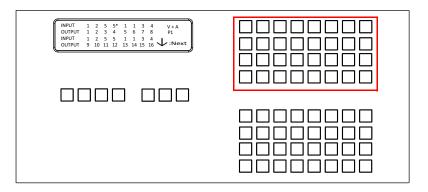


- Press the Video* pushbutton to configure Video connections. The built-in LED lights up and the LCD displays Video on the lower right side. Press the button again to cancel.
- Press the Audio* pushbutton to configure Audio connections. The built-in LED lights up and the LCD displays Audio on the lower right side. Press the button again to cancel.
- If both **Video** and **Audio** built-in LEDs are turned off, the video and audio channels are configured together and the LCD displays **V** + **A**.

Note: Press the **Video** or **Audio** pushbutton to independently switch either signal to a different source.

Input Port Selection

Use the Input Port pushbuttons to select the Input port you want to configure.



To select which input source displays on each output port, do the following:

1. Press any Input port pushbutton. The Output port LED(s) tied to the said Input port will begin to flash. Available Output port LED(s) will light up (steady).

In the example below, pressing Input port 1 shows it is tied to Output ports 1 and 2.



2. To disconnect an Output port from an Input port, press the corresponding Output port pushbutton.

In the example below, Output port 2 has been disconnected from Input port 1.



(Continues on next page.)

To switch to another Input port, press any Input port pushbutton. The
Output port LED(s) tied to the said Input port will flash.
In the example below, pressing Input port 2 shows it is tied to Output ports
3 and 4.



4. To connect Output port 2 to Input port 2 in the example above, press the Output port 2 pushbutton. The Output port 2 LED will also begin to flash (0.5 sec on, 0.2 sec off). This indicates that Input port 2 is now connected to Output ports 2, 3 and 4.



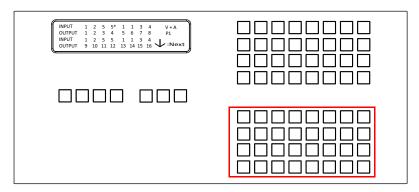
Once the signal from the selected Input port is successfully tied to the Output port, the LEDs turn off and the LCD information is updated.

Note: 1. Pressing an Input port a second time deselects it.

- 2. Input ports that are not configured or tied to any output port do not appear in the LCD screen.
- 3. Pressing the **Cancel** pushbutton once stops the Input Port Selection operation and the LCD displays the active setting. Pressing the **Cancel** pushbutton again turns all LEDs off.
- 4. After 10 seconds of inactivity, all the LEDs turn off.

Output Port Selection

Use the Output Port pushbuttons to select the Output port you want to configure.



To select which output display corresponds to each input source, do the following:

1. Press any Output port pushbutton (1-32). The selected Output port LED lights steady.

In the example below, Output port 1 pushbutton has been pressed. Available Input ports light up. Because no Input LEDs are flashing, no ports have already been assigned to Output port 1.



- 2. If an Output port pushbutton is pressed a second time, it is deselected and the LED turns off.
- 3. To connect the selected Output port(s) to an Input port, press the Input port pushbutton to which you want the Output port(s) tied. The newly selected Input port LED flashes (0.5 sec on, 0.2 sec off), and the LCD information is updated.

In the example below, pressing Input port 2 ties it to Output ports 2, 3 and 4.



4. To switch Output ports **2**, **3** and **4** to another Input port (and disconnect it from Input port **2**), press another Input port pushbutton to which you want them tied.

In the example below, Input port 3 has been pressed and is now connected to Output ports 2, 3 and 4.

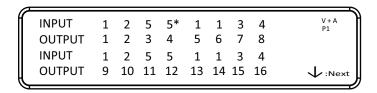


Note: 1. Pressing an Output port a second time deselects it.

- 2. Pressing the **Cancel** pushbutton once stops the Output Port Selection operation, and the LCD displays the active setting. Pressing the **Cancel** pushbutton again turns all LEDs off.
- 3. After 10 seconds of inactivity, all the LEDs turn off.

Profile Pushbutton

From the Main screen; pressing the **PROFILE** pushbutton switches between the connection profiles added to the Profile Selection list (see *Profile List*, page 61). If a connection profile is in use, it is shown from the Main screen on the lower right corner of the LCD display.





- Use the front panel number pushbuttons to select a profile:
 - Input ports 1–32 correspond to Profile P1 to P32
 - Output ports 1–32 correspond to Profile P33 to P64

Note: If a Profile is available for selection, its corresponding Input/Output port LED lights.

The selected pushbutton lights steady, and the VM3200 immediately applies the port connections configured in the Profile. The selected Profile is shown as **P1-P64** in the LCD's lower right corner.

 Up and Down buttons correspond to the previous or next profile in the Profile List, which can be edited via the GUI.

If there are no profiles configured, an error message "No Profile List defined. Profile List can be edited via the Web GUI." is displayed.

- The Profile List and connections can be edited from the *Profile List* page of the Browser GUI. See *Profile List*, page 61.
- Press the **Cancel** pushbutton to turn off the Profile LED.
- Pressing the **Profile** pushbutton for longer than 3 seconds displays the Save to a Profile page (see Saving Configurations to Profile, page 56).

Note: To save a configuration to a profile using the Front Panel pushbuttons, follow the steps in *Saving Configurations to Profile*, page 56.

LCD Menu

Use the **Menu** pushbutton to switch between the Main Screen and Menu page. From the Main Screen press the **Menu** pushbutton to access the Menu page; use the pushbuttons (1-32) to cycle through the menu options, starting from IP Setting, in the order show in the table below:

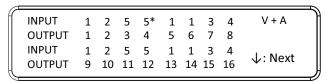
Menu Page	Sub-Menu Page(s)				
IP Setting	IP Address				
	Subnet Mask				
	Gateway				
Serial Port Setting	Baud Rate	9600 / 19200 / 38400 / 115200			
Operation Mode	EDID	Default / Port1 / Remix / Customized			
	CEC	On / NA			
	OSD	On / NA			
	Output Status	Video	On / NA		
		Stereo Audio	01-32		
		Output Resolution	01-32		
Security Mode	Mode	None			
		Password Enable			
		Lock Screen			
	Change Password	Old Password	New Password		
Save to a Profile	Save to a Profile No.	01-32			
Play/Stop the Profile Schedule					
Turn Video Wall Off					

Note: 1. The highlighted values are the default settings of the VM3200.

2. Upon VM3200 startup, check the front panel LCD to view the loading progress. If the LCD Menu fails to load, an error message displays. Reset the unit and try again.

LCD Main Screen

The Main Screen shows the Input–Output port pairs, with the Output ports shown in sequential order (1-16) at the bottom half.



- The front panel pushbutton label (1–32) corresponds to the **Input** ports and **Output** ports on the unit's rear panel.
- Use the **Down** pushbutton to go to the next page to view ports 17–32.
- Use the **Menu** pushbutton to go to the Menu page.
- Use the **Profile** pushbutton to switch between profile connections (see *Profile List*, page 61).

IP Setting

To view the VM3200's IP settings, press the **Menu** pushbutton (lights). This takes you to the Menu page, shown below:



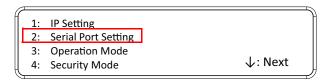
- 1. From the Menu page:
 - Press 1 to go to the IP Setting page.
 - Press 2 to go to the Serial Port Setting page.
 - Press **3** to go to the Operation Mode page.
 - Press 4 to go to the Security Mode page.
 - Press **Down** button to go to the next page.
 - Press **Menu** to return to the Menu Screen.
 - Press Cancel to return to the Main Screen.
- 2. After pressing 1, the IP address, Subnet Mask and Gateway information are shown:

IP Address: 192.168.0.60
Subnet Mask: 255.255.255.0
Gateway: 192.168.0.1
*IP setting can be edited vis Web GUI

- The default IP address is 192.168.0.60.
- The default Subnet Mask is 255.255.255.0.
- The default Gateway is 192.168.0.1.
- 3. Press Cancel to return to the previous step without change.

Serial Port Setting

To configure the VM3200's serial port settings, select Serial Port Setting from the Menu page.



Baud Rate

1. Select **Baud Rate Setting** from the Serial Port Setting by pressing 1:

```
1: Baud Rate Setting: 19200
```

2. Press pushbuttons 1–4 to make your selection.

```
1: 9600
2: 19200 (In use)
3: 38400
4: 115200
```

Baud Rate options are:

- 1: 9600
- **2**: 19200
- **3**: 38400
- 4: 115200

Note: The default baud rate is 19200.

- 3. Press **Menu** to return to the Menu page.
- 4. Press **Cancel** to return to the previous step without saving.

Operation Mode

The EDID, CEC, OSD, and Output Status features are adjusted from the Operation Mode menu.

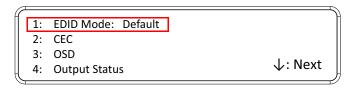


- EDID (extended display identification data) is used to apply a preset video configuration (EDID Mode), which utilizes the best resolution across different monitors.
- Consumer Electronics Control (CEC) allows interconnected HDMI devices to communicate and respond to one remote control.
- The OSD, when enabled for a port, displays real-time port switching information on the screen.
- The Output Status shows whether the video/audio of an Output port is turned on or off.

EDID

To adjust the EDID mode, do the following:

1. From the Operation page, press pushbutton **1** to access the EDID Mode page:



2. Press pushbuttons 1-4 to make your selection.

```
1: Port 1
2: Default (In use)
3: Remix
4: Customized
```

EDID Mode options are:

EDID Option	Description
1: Default	ATEN's default EDID data is passed to all video sources by default when the system is powered on.
2: Port1	EDID data read from port 1 is passed to all video sources. The system will enforce the Default EDID setting if port 1 is not occupied.
3: Remix	This mode reads the EDID data from all connected displays and generates the optimum EDID for all video sources. The system will not re-generate a new EDID when a new device is plugged in, unless triggered by a pushbutton or command.
4: Customized	This mode features an EDID Wizard that allows user-defined EDID configurations for optimum output. See <i>Customized Mode</i> , page 102.

- 3. Press **Menu** to return to the Menu page.
- 4. Press Cancel to return to the previous step without change.

Note: The default EDID setting is Default.

CEC

To configure the CEC settings, do the following:

1. From the Operation page, press pushbutton 2 to access the CEC page:



2. Press pushbuttons 1–32 to enable (**ON**) or disable (**NA**) the CEC feature for the output port. If the port does not support CEC, an **NA** is shown.

```
OUTPUT
             2
                 3
                        5
                                   8
         1
         NA NA
                NA
                    NA ON
                           NA
                               ON
                                   NA
OUTPUT
         9
                                   16
                11
                    12
                        13
                            14
                               15
                   ON
                           NA NA NA
         ON
            ON ON
                        NΑ
```

Note: The default CEC setting is Off.

- 3. Press **Menu** to return to the Menu page.
- 4. Press **Cancel** to return to the previous step without saving.

OSD

The On-Screen Display or OSD feature enables real-time text updates to appear on the display device's screen for any configuration changes made to the Output port via the VM3200's front panel, remote control or Web GUI.

To configure the OSD setting for each output port, do the following:

1. From the Operation page, press pushbutton 3 to access the OSD page:



2. Press pushbuttons 1–32 to enable (**ON**) or disable (**NA**) the OSD feature for the port.

```
OUTPUT
                 3
                         5
         NA
             NA NA NA ON NA ON
                                    NA
OUTPUT
          9
                     12
                                15
                                    16
                 11
                         13
                             14
                                        ↓: Next
         ON
                         NA
                             NA
```

Note: The default OSD setting is Off.

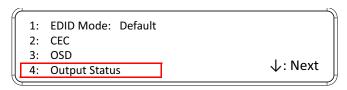
3. Press **Menu** to return to the Menu page.

4. Press **Cancel** to return to the previous step without saving.

Output Status

To configure the Output Status settings for each output port, do the following:

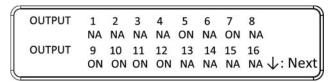
1. From the Operation Mode screen, press pushbutton **4** to access the Output Status page:



2. Press pushbuttons 1–3 to select whether you want to configure the video, stereo audio, or output resolution for output ports.



3. If configuring the output port status for video, press pushbuttons 1–32 to enable (**ON**) or disable (**NA**) the video channel:



Note: The default Output Status setting is On.

4. If configuring the output port status for stereo audio, press pushbuttons 1–32 to select the output port. Adjust the audio volume for the port by pressing the **Up** or **Down** pushbutton:

Note: The audio volume range from 0 (mute) and 1 (~27dB) to 10 (0dB). The default audio volume is 10.

- 5. If configuring the output video resolution, press pushbuttons 1–32 to select the output port. Next, select the preferred output resolution.
- 6. Press **Menu** to return to the Menu page.
- 7. Press **Cancel** to return to the previous step without saving.

Security Mode

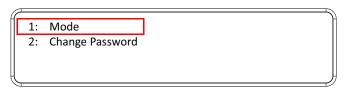
The Security Mode page allows you to configure the VM3200's password-related settings; the **Password** page sets the VM3200 to require a password for local operation after the LCD display times out (default time out: 5 minutes) or is powered off/on. The **Change Password** option allows you to set a new password for the VM3200.

To configure the VM3200's password settings from the Main Screen, use the **Menu** pushbutton to access the Menu page, then press pushbutton **4** to access the Security Mode page.



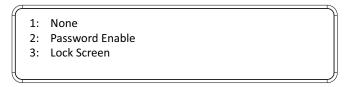
Mode

1. To set the VM3200 so that it requires a password for local operation, press pushbutton 1 in the Security Mode page.



- 2. To disable security settings, press pushbutton ${\bf 1}$.
- 3. To require a password after the LCD display times out or is powered off/on, press pushbutton 2.

4. To enable a lock screen, press pushbutton 3. When Lock Screen is enabled, pressing any pushbutton from the home screen will trigger the following message: *Please press "Menu" to start*.



Note: By default the password requirement is disabled. If the password is enabled, the LCD display's default time-out is 5 minutes.

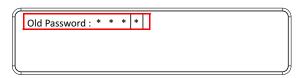
- 5. Press **Menu** to return to the Menu page.
- 6. Press **Cancel** to return to the previous step without saving.

Change Password

1. To change the password: from Security Mode, press pushbutton 2.

```
1: Mode
2: Change Password
```

 In the Old Password field, the cursor flashes at the first digit. Enter the old password (see *LCD Password*, page 36). If the old password is entered correctly, you can proceed to the next step. The default password is: 1234.

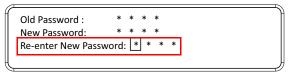


Note: If you enter an incorrect password, the cursor goes back to the first digit and reverts to flashing. The Incorrect Password message clears as soon as a new digit is entered.

3. In the New Password field, the cursor flashes at the first digit. Enter the new password using the front panel number pushbuttons (1111–9999).

```
Old Password: * * * *
New Password: * * *
```

4. Re-enter the new password in the following screen. The new password is applied by the VM3200 immediately.



If the password you entered does not match the one entered in the previous screen, an error message appears. Enter the new password correctly.

- 5. Press **Menu** to return to the Menu page.
- 6. Press **Cancel** to return to the previous step without saving.

Saving Configurations to Profile

The VM3200 allows you to store up to 64 (P1–P64) different connection profiles that can be saved and recalled later. When profiles are saved, they are saved according to the current connection configuration on the Main Screen. When you load a profile, the change is immediate and the profile number is shown in the lower right corner of the LCD display. To save profiles, from the Main Screen do the following:

1. Use the **Menu** pushbutton to access the Menu page, and **Down** to navigate to the next page. Press pushbutton **1** to open the Save to a Profile page.



To save the active connection configuration as a profile use the front panel number pushbuttons to select a profile into which you want to save the configuration.

```
Save to a Profile: 1 (In1->32 = P1->P32; Out1->32 = P33->P64. Press Profile to save.)
```

- Input ports 1–32 correspond to Profile P1 to P32
- Output ports 1–32 correspond to Profile P33 to P64
- 3. Press the **Profile** pushbutton to store the connection configuration the LCD shows a Profile Saved message.
- 4. Press **Menu** to return to the Menu page.
- 5. Press Cancel to return to the previous step without saving.

Note: You can also access the Save to a Profile page by pressing the **Profile** pushbutton for longer than 3 seconds.

Playing/Stopping the Profile Schedule

Inputting port pushbutton 2 will Play or Stop the active Profile Schedule.

```
1: Save to a profile
2: Play/stop the profile schedule
3: Iurn video wall off
```

Turning Video Wall Off

If a video wall is currently playing, a submenu will appear.

```
1: Save to a profile
2: Play/stop the profile schedule
3: Turn video wall off
```

Selecting **Turn Video Wall Off** will return port assignments to their default (i.e. disassemble the video wall).

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Chapter 4 Browser Operation

Overview

The VM3200 can be configured over a standard TCP/IP connection via its built-in Graphical User Interface (GUI). Because it can be accessed from anywhere over a network or the Internet, operators can easily log in via web browser. Security is ensured by password protection and user-configurable time-out. The VM3200 supports three levels of remote users with various privileges, and up to 16 users can log into the GUI at one time. For full details see the sections that follow.

Logging In

To access the GUI, type the VM3200's IP address into the address bar of any browser. If a Security Alert dialog box appears, accept the certificate – it can be trusted. The login screen appears:



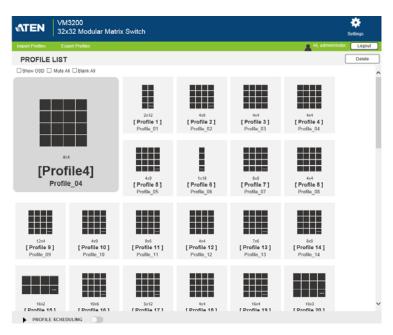
- The default IP address is http://192.168.0.60
- The default Username and Password are: administrator / password
- Enter the username and password, then click **Login**.
- Check **Remember this account** to save the Username and Password.
- Use the drop-down menu to select the GUI language

Note: 1. The username supports lower case letters only.

2. The same user can not be logged in simultaneously.

Main Page

The Main Page opens to the **Profile List**. This is where you configure the input to output connections by creating profiles. The page is divided into three parts: the *Menu Bar*, *Profile List*, and *Profile Scheduling*.



Menu Bar

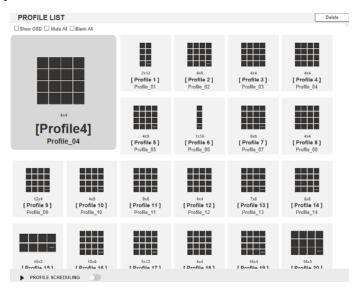
The Menu Bar consists of the Settings icon and Logout button.



- Click **Settings** to enter the System Settings (see page 88).
- Click the **Logout** button to log out of the GUI.

Profile List

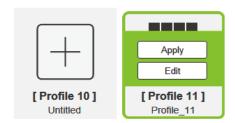
The *Profile List* lets you configure the input to output port connections by creating profiles to use. You can store up to 64 differently configured profiles that can be saved and played later by two methods: locally via the unit's front panel pushbuttons and via the web GUI.



Adding/Playing a Profile

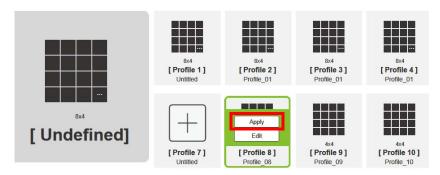
To configure a new or existing connection profile:

1. From the Profile List, click an empty or existing [Profile] icon.

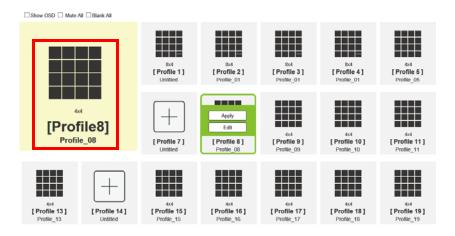


- 2. Configure the input to output connections and save the profile (see page 66 for details).
- 3. Once you create a profile, it appears in the *Profile List*.

4. Select the profile and click **Apply**.



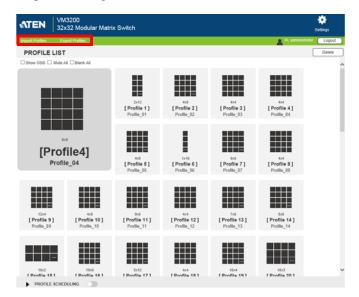
5. The profile appears in the large Play window and the connections start:



Note: More information about the Profile List is provided on the next page.

Importing/Exporting a Profile

You can import and export a database file containing the complete list of connection profiles using the menu bar icons shown below:



To export the VM3200's connection profiles, do the following:

1. Click **Export Profiles**. A configuration file will then begin downloading.

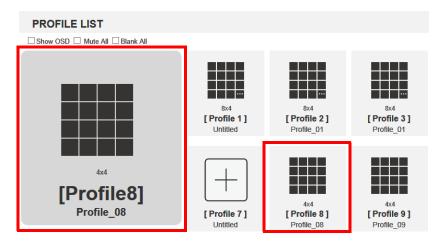
To import connection profiles to the VM3200, do the following:

- 1. Click **Import Profiles**.
- 2. Browse to the configuration file, select it and click **Open**.

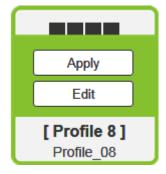
Note: Importing a connection profile database will overwrite the current profiles.

Profile List Options

Clicking on a *Profile* or the *Play* window opens a pop-up menu with options.

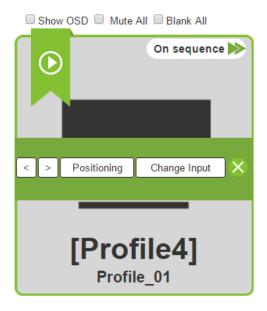


Profile



Option	Description
Apply	Click Apply to put the profile in the Play window. This allows you to start the profile connections.
Edit	Click Edit to configure the profile's input to output connections.

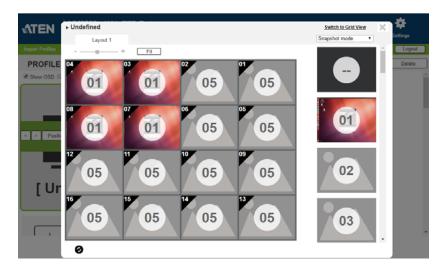
Play Window



Option	Description
Show OSD	Check Show OSD to show the current connection status via OSD. When Show OSD is unchecked, the OSD will disappear.
Mute All	Check Mute All to mute the audio for all ports.
Blank All	Check Blank All to turn off the video to all displays.
On Sequence	On Sequence will appear when a profile schedule is playing (see see <i>Profile List Options</i> , page 64).
<	Click < to go back to the previous profile in the sequence, when Profile Scheduling is in use. Only available with <i>On Sequence</i> .
>	Click > to advance to the next profile in the sequence, when Profile Scheduling is in use. Only available with <i>On Sequence</i> .
Positioning	Click Positioning to open a window that allows you to adjust the image position on each display. For Video Wall profiles, you can also set the Bezel Dimension, which is the frame thickness between each display.
Change Input	Click Change Input to change the input for single and grouped outputs, as explained on the next page.
X	Removes the profile from the Play window.

Change Input

The *Change Input* page gives you a preview of what's displayed on all screens, allows you to change the inputs and view a live stream of each input. To access this page, click **Change Input** from the Play Window (see *Play Window*, page 65).



The *Change Input* page displays still image frames of output configuration, the left panel shows the profile's output configuration, and the right column lists the available inputs. The page provides the following options:

- To change the input of a display, **Drag and Drop** an input from the right column to any output in the left panel.
- Click **Switch to Grid View** to use the grid view to change the input and output connections (see *Grid View*, page 78).
- Use the drop-down menu to show the input ports in **Snapshot** or **List** mode.
- Use the slide bar to zoom the layout in (+) or out (-). Click **Fit** to set the layout to the default view.
- Click any input in the right column to view a live stream of the video source.
- Click on the refresh icon, or refresh the Change Input page.

Live Streaming View

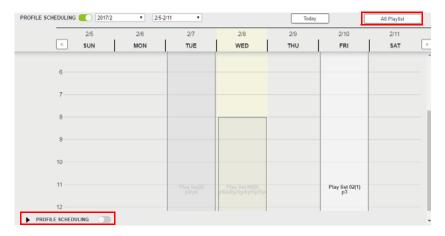
This window gives you a live stream of the video source. To access this page click an input from the right column on the *Change Input* page (*see Change Input*, page 66).



Option	Description
\times	Click the icon to increase / decrease the size of the live preview window.
480P ▼	Click the drop down menu to change the resolution, the available resolutions are, 1080P / 720P / 480P.
X	Click on the icon, to close the window.

Profile Scheduling

Profile Scheduling is located below the Profile List. Scheduling allows you to queue and play connection profiles via a calender view for a specific amount of time.

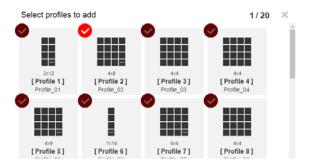


Adding Profiles

Select **All Playlist** on the *Profile Scheduling* page, and then click **Add Playlist**, a window opens to add profiles.



A new window will open to create schedule. You can select up to 20 profiles, then click \mathbf{OK} .



All Playlist

Manage all playlists on the Profile Scheduling by selecting **All Playlist**. A new window opens; the options are: **Name, Sequence, Start Time, End Time, Frequence.**



Editing Profile Scheduling

After adding profiles to Profile Scheduling, the following options are available:



Option	Description
+	Click to add a profile to the schedule. The schedule plays profiles in order from left to right. Use the options under each profile to configure the duration of each profile being played (see below).
Repeat V Hour(s) Minutes Seconds Repeat	Use the drop-down menu to select Hour(s) , Minutes , or Seconds and then enter a duration (1-999) for the profile to play. After the time expires, the schedule switches to the next profile in the list.
	Use Repeat to stop the schedule and stay on a particular profile. If <i>Repeat</i> isn't used, the schedule loops back to the first profile. If Repeat is selected for a profile, the number of hours, minutes and seconds cannot be
0	set and any profiles added after this one will not be played.
Only Once Only Once Every Day Weekday Every Week	Use the drop-down menu to select Only Once , Every Day , Weekday or Every Week and then enter a duration (1-999) for the profile to play. After the time expires, the schedule switches to the next profile in the list.
Replace Remove [Profile 3] Profile 03	Click a profile to open the pop-up menu: Select Startup to set a profile as the starting point each time the schedule is played. Click Replace to replace the selected profile with another profile. Click Remove to delete the profile from the schedule. Use <> to change the profile's position in the schedule.

Option	Description
Save	Click Save to save the schedule as it appears. After saving, the Profile Scheduling window stays open allowing you to Play or Edit the schedule.
	When a Profile Schedule is playing the <i>On Sequence</i> box will appear in the Play window.
Cancel	Click Cancel to discard changes and return to the Profile Schedule page.

Playing Profile Scheduling

When *Profile Scheduling* is ready to play, you are provided with the following calender view:



Option	Description
	Click on / off switch to turn on / off profile scheduling
	Click open to view All Playlists
All Playlist	
	Click on the Today button to go to current week period.
Today	
< >	Click the previous week or next week icons, to scroll through the calendar
	Select a month to view from the drop down menu
2017/2 ▼	
	Select a week to view from the drop down menu
2/5-2/11 ▼	

Connection Profiles

Connection profiles configure the source to display connections. You can create up to 64 connection profiles that can be selected for use at any time. The configuration page opens after you click to add or edit a profile from the Profile List (see *Profile List*, page 61).



The Configuration page is comprised of the *Side Panel*, *Main Page*, *Top Bar*, and *Bottom Bar*.

Layout Type

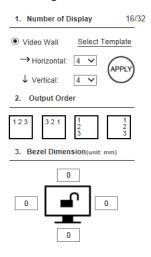
To configure the connections first choose the layout type from the Side Panel:

- Video Wall is for displays that are tiled together, where multiple monitors form one large screen – in various arrangements.
- Select a Template Is for selecting a predetermined layout; a Select Template window opens up. The seven templates are: All in one, Split screens 1, Split screens 2, Quad view, Half & half 1, Half & half 2 and pip.

After choosing the layout type you can configure the input port to output port connections on the *Main Page*, as described on the pages that follow.

Side Panel

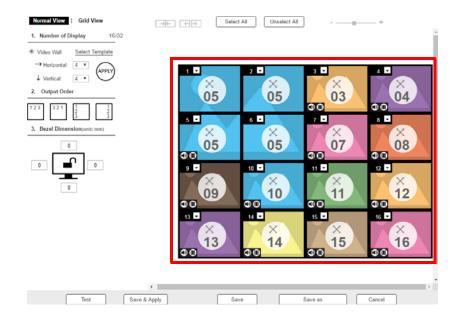
The *Side Panel* sets up the layout type for the *Video Wall*(see *Layout Type*, page 73). When you **Apply** changes in the Side Panel, the Main Page layout changes to match that of the settings.



Option	Description
Number of Displays	Choose the layout type and configure the number of displays:
	◆ Video Wall: Select for displays that are tiled together, where multiple monitors form one large screen – in various arrangements.
	 Click Select Template to open a window that allows you to select a predefined video wall layout.
	 Use the Horizontal and Vertical drop-down menu to select the number of displays that make up the video wall (a maximum of 64 are supported). Match this to the physical layout of the displays.
	◆ Click Apply to set the layout.
Output Order	Automatically assign output ports by selecting one of the following options: Left to right (top to bottom), right to left (top to bottom), top to bottom (left to right) or top to bottom (right to left).
Bezel Dimension	Use the four boxes to increase/decrease the frame size for each active display.
Monitor Lock / Unlock	Click the monitor icon to Lock the (4) bezel settings, so that when one size is changed they all change.
	Click the monitor icon to Unlock the (4) bezel settings, so that each size can be set independently.

Main Page

The *Main Page* has Output icons that represent the physical displays. Each icon allows you to configure a displays input port, output port and other options. The number and arrangement of Output icons depends on the Side Panel settings (see *Side Panel*, page 74). Instructions are provided for Video Wall layout.

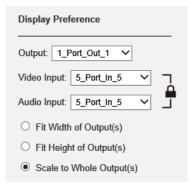


Output Icon



Option	Description
Output Icon	Click an Output icon(s) to highlight it in green and use the <i>Display Preferences</i> menu to set the video and audio input options (see <i>Display Preferences</i> below).
	The large number is the Video Input port selected for the display.
	The drop-down menu in the upper-left corner is used to select the Output port of the display.
	The arrows show the Scale option selected from <i>Display Preferences</i> for the output port.
Mute / Video	Click the speaker icon to mute the audio on/off.
	Click the video icon to turn the video off/on.

Display Preferences

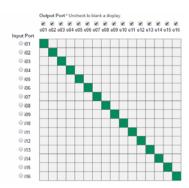


Option	Description
Display Preferences	The Display Preferences menu appears when you click an Output icon.
Output	Use the drop-down menu to select the Output Input port.
Video Input	Use the drop-down menu to select the Video Input port.
Audio Input	Use the drop-down menu to select the Audio Input port.
Live Streaming	Use the <i>Input</i> drop-down menu and click on the icon to view live streaming.
Lock / Unlock	Lock the icon to set the same source for the Video/Audio Input: when one is changed the other changes to match it. Unlock the icon to set different sources for the Video and Audio port.
Radio Button	 Fit Width of Output(s): fits the video to the width of the display. Fit Height of Output(s): fits the video to the height of the display. Scale to Whole Output(s): fits the video on the entire display.

Grid View

The Traditional View allows you to select the **Input** to **Output** and **Audio** connections using a simple grid.





- Select: Video & Audio, Video, or Audio to set the input to output connection for the selected source.
- From an *Output Port* column, click a box to select it's **Input Port**. The box will turn green, yellow or red.
- Uncheck an *Output Port* box to disable the video for that Output Port. The column will turn dark gray.
- Check an Output Port box to enable the video for that Output Port
- Click **Test** to play the current profile without saving.
- Click Save & Apply to save a profile and begin playing it.
- Click **Save** to save the profile.
- Click **Save as** to save the profile as a different profile number.
- Click Cancel to undo all unsaved changes.

Video Wall

Each icon represents an Output port and the connected display. Use the icons to create Independent and Grouped Outputs. **Independent** Outputs will display video on a single monitor. **Grouped** Outputs will display video across multiple monitors as one large screen.



Click an icon to choose its **Output** and **Video Input** from the *Display Preference* menu (see *Display Preferences*, page 82).

- Click multiple icons to Group Outputs (see *Grouping*, page 81).
- Click Select All to select all outputs.
- Click **Unselect All** to unselect all outputs.
- Use the slidebar to zoom in and out of the display layout.
- On the *Top Bar* click:
 - The **PEN** icon or profile name to rename the profile.
 - + to add a layout to the profile.
 - The **Menu** icon for the **Output Option** page (see *Output Options*, page 85).
- On the Bottom Bar click:
 - **Test** to temporarily view the current connection settings.
 - Save & Apply to save and apply the settings.
 - Save to save and exit to the Profile List.
 - Save as to save the current settings as a different profile.
 - Cancel to exit without saving.

Null Input



Option	Description
Null Icon	Click Null Input icons to highlight icons in green and use the Display Preferences menu to set the video options (see <i>Display Preferences</i> , page 82).
	Select a single icon to set the Output and Video Input for an independent display (see <i>Independent Output</i> , page 80).
	Select multiple icons and set the Video Input to group displays as one screen (see <i>Grouping</i> , page 81). You must first set the Output port for each icon.
Drop-Down Menu	Use the drop-down menu to select the Output port.

Independent Output



Option	Description
Independent	Independent Outputs are displays that have their own Video Input and Output selected. Independent Outputs:
	Display their own video
	◆ Icons have their own color and Video Input
	Select an Independent Output and use the <i>Display Preferences</i> menu to select the Video Input (see page 82).
Drop-down Menu	Use the drop-down menu (top-right corner) to select the Output port.
Mute / Video	Click the speaker icon to mute the audio on/off.
	Click the video icon to turn the video off/on.

Grouping



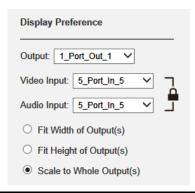
Option	Description
Grouping	Click multiple icons to Group Outputs (highlighted in green) and click → ← to group the displays into one screen. Use the Display Preferences menu to select the Video Input for the group - each Output icon in the Group will appear with the same Video Input number and icon color.
Ungroup	Select a group and click \longleftrightarrow to ungroup the displays.

Group



Option	Description			
Group	A Group (of Outputs) shares the same Video Input and displays the video together as one large screen. A Group of Outputs:			
	Displays video across multiple monitors to form one screen.			
	◆ Icons have the same color and Video Input number.			
	◆ Select a Group and use the <i>Display Preferences</i> menu to select the Video Input .			
	◆ To group outputs, see Grouping above.			
Mute / Video	Click the speaker icon to mute the audio on/off.			
	Click the video icon to turn the video off/on.			

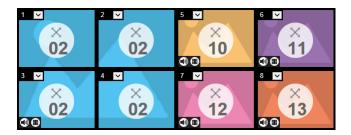
Display Preferences



Option	Description		
Display Preferences	Click Output icons for the Display Preferences menu to appear– to select the Output , Video Input and Audio Input ports.		
Output	Use the drop-down menu to select the Output port (Independent and single Blank icons only).		
	If you select multiple displays the output ports selected will appear here. You can use the output icon's drop-down menu to change the output port for the display.		
Video Input	Use the drop-down menu to select the Video Input port.		
Audio Input	Use the drop-down menu to select the Audio Input source.		
Lock / Unlock	Lock the icon to set the same source for the Video and Audio Input when one is changed the other changes to match it. Unlock the icon to set different sources for the Video and Audio port.		
Radio Button	• Fit Width of Output(s): fits the video to the width of the display.		
	• Fit Height of Output(s): fits the video to the height of the display.		
	• Scale to Whole Output(s): fits the video on the entire display.		

Video Wall Example 1

This example shows a video wall with 8 displays.



- This video wall has 1 **Group** and 4 **Independent** displays.
- Each *Group* and *Independent* Output has a unique color.
- The **Blue** Group will show video **Input 02** across all four displays as one large screen.
- The Independent displays will show the video from their own video **Input 10**, **11**, **12** and **13**.
- To include additional video wall layouts under the same profile, see *Video Wall*, page 79.

Video Wall Example 2

This example shows a video wall with 16 displays.

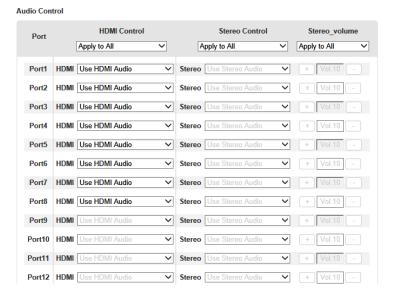


- This video wall has 3 **Groups** and 2 **Independent** displays.
- Each *Group* and *Independent* Output has a unique color.
- The **Blue** Group will show video **Input 02** across six displays as one large screen.
- The **Brown** Group will show video **Input 10** across six displays as one large screen with a section (video *Input 16*) of the viewing area missing.
- The Yellow Group will show video Input 16 across two displays as one screen.
- The **Purple** and **Orange** Independent displays will show the video from their own video **Input 08** and **12**.
- To include additional video wall layouts under the same profile, see *Video Wall*, page 79.

Output Options

The *Output Options* page is used to configure Audio Controls and Video Control.

Audio Control

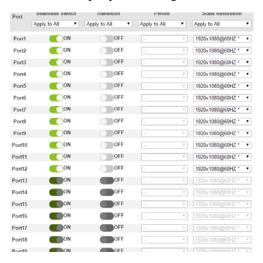


- HDMI / Stereo Control: Use the drop-down menu to apply audio setting to all ports:
 - ◆ All Ports Use HDMI Audio.
 - All Ports Use Stereo Audio (uses the stereo audio port).
 - *All Mute:* mutes all ports.
- Port_ HDMI / Stereo: Use the drop-down menu to apply audio settings to each port:
 - Use HDMI Audio: port uses the HDMI audio.
 - Use Stereo Audio: port uses the Stereo audio.
 - *Mute*: mutes HDMI/Stereo for the selected port.
- **Stereo Volume**: Use + *and* to increase or decrease the audio level.
- Click **Test** to try the current profile without saving.
- Click Save & Apply to save a profile and begin playing it.
- Click **Save** to save the profile.

- Click Save as to save the profile as a different profile number.
- Click Cancel to undo all unsaved changes.

Video Control

Video Control allows you to set Seamless Switch options which determine how a display performs when the input port is changed.



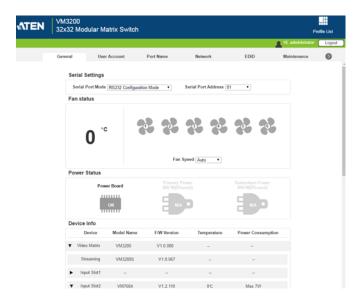
Note:

- The *Transition*, *Period*, and *Scale Resolution* options are disabled when Seamless SwitchTM is turned off. Seamless SwitchTM cannot be turned off from the video wall editor.
- ◆ When Seamless SwitchTM is enabled, video outputs will not display 3D, Deep Color, or interlace (i.e., 1080i) resolutions correctly. To use these features, make sure to first disable Seamless SwitchTM.
 - Seamless Switch: Turning Seamless Switch on removes the video distortion and delay seen when an Input port is switched.
 - Use the drop-down menu to apply options to all ports, or the On/ Off button to enable/disable Seamless Switching per port.
 - **Transition**: Allows you to fade the video display when the Input port is changed. Use the period option to set the fade speed.

- Use the drop-down menu to apply options to all ports, or On/Off button to enable/disable Transition per port.
- **Period**: Sets the fade speed for the Transition option.
 - Use the drop-down menu to apply an option (*Slow*, *Normal*, or *Fast*) to all ports, or lower drop-down menus to apply options per port.
- Scale Resolution: Forces the port to scale the video displayed to the selected resolution.
 - Use the top drop-down menu to apply an option to all ports, or lower drop-down menus to apply options per port.
- Click **Test** to play current profile without saving.
- Click Save & Apply to save a profile and begin playing it.
- Click **Save** to save the profile.
- Click **Save as** to save the profile as a different profile number.
- Click Cancel to undo all unsaved changes.

System Settings

Click the *Settings* link from the Profile List page for the system settings to open on the **General** page:

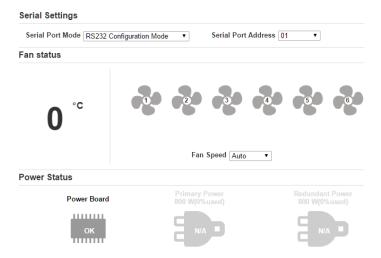


- The *General* page allows you to configure Serial Settings, Fan Status, Power Status, Device Info and Other settings.
- The *User Account* page allows you to add and edit user accounts.
- The *Port Name* page allows you to name each input and output port.
- The *Network* page allows configuration of the network settings.
- The *EDID* page is used to set the EDID modes.
- The *Maintenance* page is for upgrading the device's firmware.
- The *IR/RS-232 Channel* page allows you to set the IR and RS232 channel settings*.
- The HDCP page allows you to set the HDCP configuration.
- The OSD/CEC page allows users to control port OSD and CEC settings. Use > to access the OSD/CEC page.
- Click **Profile List** to return to the Main page.

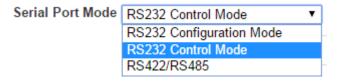
Note: The *IR/RS232 Channel* page is only available when VM7514/VM8514 I/O boards are installed to the VM3200.

General

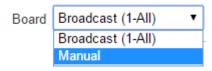
The *General* page has three sections: Serial Settings, Fan Status, Power Status, Device Info and Other.



Serial Settings



- Use the Serial Port Mode drop-down menu to select a signal for the serial port: RS232 Configuration Mode, RS232 Control Mode, and RS422/RS485.
- RS232 Configuration Mode allows the user to configure VM3200's system.
- RS232 Control Mode allows the user to control the (remote) devices
 that are connected to VM3200 through its RS232 channels. Select the
 RS232 Control Mode and click save. On the RS232 Channel tab,
 you'll be able to choose from two modes: Broadcast (1-All) or Manual
 mode.



Select Broadcast (1-All) to enable control of all the connected devices simultaneously, or Manual mode to control the connected devices one to one or one to multiple.

If you are using RS422/RS485, select the Serial Port Address. Options are: 1-16.

Fan Status

This section displays the internal temperature and status of the cooling fans. Fans rotate to indicate they are working.

Note: If the fans have stopped working or are switched off, they will appear as follows. The fan module will then need to be replaced or reset.



Power Status

This section displays the status and percentage used of the Primary and Redundant Power units.

Device Info

This section provides the following device information:

- The model name, firmware version, temperature, and power consumption of the Modular Matrix Switch and the connected input/output boards.
- The port connection status of the plugged-in input/output boards.
- Cable quality analysis using the **BER Test** button commands.

Note:

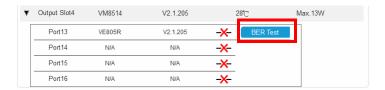
- BER Test is only applicable to the following cable connections:
 - VM7814 with its source device
 - VE816R with VM8514
- To test the quality of the cable connecting the VM7814 input board and its source device, unplug the cable from the source device and plug

it into the corresponding port on the VM8814 output board, and then click the **BER Test** button to start the test. For example, if a cable plugs into port 1 of a VM7814 board, the other end should be plugged into port 1 of the VM8814 board before you start the test.

 To test the quality of all the cables connected to the Modular Matrix Switch, click BER Test.



 To test the quality of a specific cable, click BER Test button next to the cable.



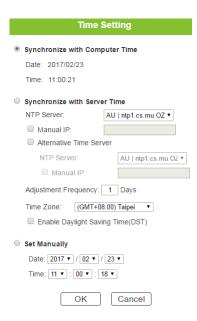
System Time

Device Info Device Model Name F/W Version Temperature Power Consumption						
Device	Model Name	F/W Version	Temperature	Power Consumption		
Video Matri	VM3200	V1.0.080		-		
Streamin	y VM3200S	V1.0.067	-			
Input Slot	1 -	-	-	-		
Input Slot	2 VM7604	V1.2.119	0℃	Max.7W		
Input Slot	3 -	-	-	-		
Input Slot	4 -	-	-	-		
Input Slot	5 -	-	-	-		
Input Slot	6	-	-	-		
Input Slot	7 -	-	=	-		
Input Slot	В	-	-	-		
Output Slo	t1 –	-	-	-		
Output Slo	12	=	=	=		
Output Slo	t3	=	=	=		
Output Slo	t4	-	-	-		
Output Slo	15	_	_	_		

System Time

Date(Y/M/D): 2017 / 02 / 23 Time: 10 : 58 Edit

System Time allows the time to be set in accordance with the needs of the profile scheduling. Click on *Edit*; a new window will appear.



The **Time Setting** edit window has different configuration options. The options are:

- Synchronize with Computer Time Select to duplicate the time the computer.
- Synchronize with Server Time Select to duplicate the time of a server.
 You can choose the server from the drop down menu, or manually enter a server's IP address.
- **Set Manually -** Use this option to manually configure the time settings.

Other



- Use the Language drop-down menu to select a preferred user interface language. Options include: English, French, German, Italian, Japanese, Korean, Portuguese, Russian, Spanish, Simplified Chinese and Traditional Chinese.
- Use the **Baud Rate** drop-down menu to select a serial port setting.
 Options include: 9600, 19200, 38400 and 115200.

User Account

The *User Account* page lets you add, edit, or delete user accounts and change the password for accessing the VM3200's GUI.

Note: This is an Administrator only function.



- + Add account Click to add a new user account. The VM3200 supports up to 32 users (see Add Account, page 95) and allows up to 16 concurrent logins.
- Edit Click to change a user's information. This option allows an Administrator to edit accounts.



- Edit Click to edit a user account (see see page 95 for details for more details).
- **Delete** Removes the user account **T**
- The default username and password are: administrator/password.

Add Account

Use the **Add Account** / **Edit** buttons to create a user account, set the user's password, add a description, and set the user's permission level (see *Permission Level*, page 96) when accessing the VM3200's GUI.



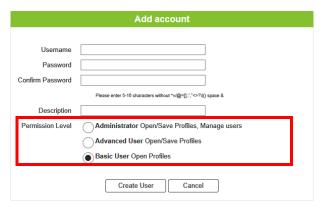
- Fill in a username or edit an existing one.
- Enter a password and re-type the password to confirm.

Note: Usernames and passwords accept multi-lingual characters, and must be 5–16 alphanumeric characters (excluding :;=[]+=/?\|). Passwords are case sensitive. Usernames only support lower case letters.

- Add or edit the description for the user.
- Select the permission level that you want to grant the user (see page 96 for details).
- Click Create User to save the data.
- Click Cancel to discard the changes and exit.
- If a user is logged into the VM3200's GUI, their user settings cannot be edited, and the fields in this screen are grayed out.

Permission Level

At the bottom of the New/Edit User page is the permission section, which is used to set a user's permission level.

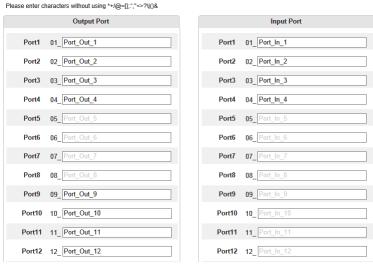


The three available permission levels are as follows:

- Administrator this level provides full access and control of the VM3200, in addition to full User Management privileges.
- Advanced User this level provides full access and control with no User Management privileges.
- Basic User this level only provides basic functions (play connections and open connection profiles).

Port Name

The *Port Name* page lets users name the Input and Output ports for easy identification.



- To name an Input/Output port, enter a descriptive name of up to 16 characters (including 0-9, a-z, A-Z, _, -) in the corresponding field.
- To change an Input/Output port's name, enter another value and click Save.
- Click **Reset** to clear all stored names.

Note: The Input and Output port names can be the same.

Network

The *Network* page lets you configure the VM3200's IP settings for connecting to it via the web GUI, and enable/disable Telnet.



Enable DHCP to allow the DHCP server to assign an IP address to the VM3200. Select **Disable** to enter your own static IP address settings for the device.

Click **Reset** to use the following default values:

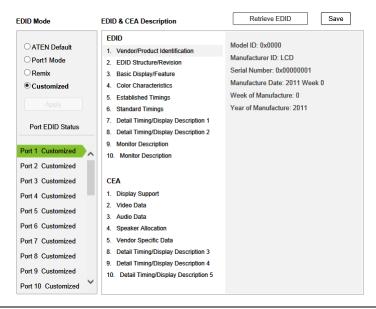
- IP Address = 192.168.0.60
- Subnet Mask 255.255.255.0
- Default Gateway **192.168.0.1**
- ◆ Website Timeout* N/A, 5, 10, 30, 60 minutes
- Telnet Configuration enabled

Enter the values, then click **Save**. Changes may take a few seconds and after refreshing the page automatically redirects you to the IP address specified.

* This option controls how long an inactive web connection stays logged into the VM3200. Any changes will take effect immediately. The default setting is 5 minutes.

EDID

The *EDID* page lets users view and select an EDID Mode so that the VM3200 can use the best resolution for its display(s).

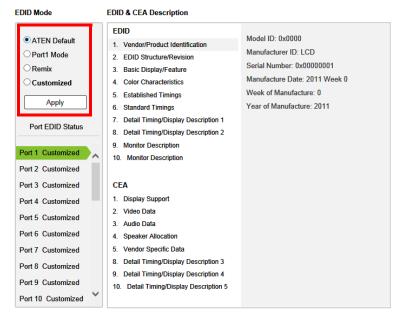


Note: The EDID Mode can also be selected via the Front Panel pushbuttons – see *Operation Mode*, page 48.

Extended Display Identification Data (EDID) is a data format that contains a display's basic information and is used to communicate with the video source/system.

EDID Mode

In the left panel of the page, users can select a pre-configured EDID Mode using the **EDID Mode** radio buttons.



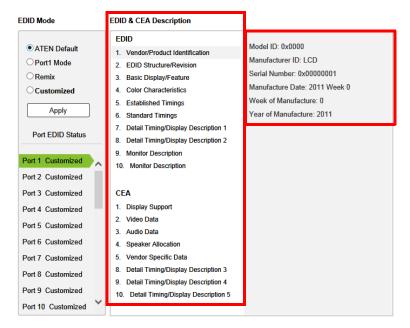
Select the EDID Mode to use and click **Apply**. The VM3200 uses the settings configured for that EDID mode.

Options are:

- ATEN Default: All ports' EDID are the same as the hardware default EDID.
- Port 1 Mode: All ports' EDID are the same as Port1's EDID.
- **Remix**: All ports' EDID use the best display resolution.
- Customized: See Customized Mode, page 102.

EDID & CEA Description

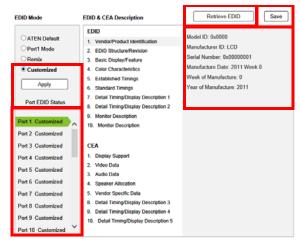
The right panel of the screen lets users view the configuration of the *EDID* and *CEA* Modes selected:



- From the left column, click the option that you want to view and/or edit. There are two categories: EDID (Extended Display Identification Data) and CEA (Consumer Electronics Association).
- When you highlight the menu items on the left column, the right column displays the current settings for the corresponding EDID configuration. Some of the screens are read-only.
- See *EDID*, page 99 for more information on these two columns.

Customized Mode

Use the *Customized* Mode to automatically retrieve and save the EDID settings of a connected monitor/display device to an input source port.



- In the left-most panel of the page, select **Customized** from the *EDID Mode* section and click **Apply.**
- **Port EDID Status**: Select which input source port you want to store the EDID configuration (01–32).
- **Retrieve EDID**: Click and a pop-up window appears to retrieve the EDID settings of a stored EDID configuration: *Customized EDID 01-32*, *Display Port* or *ATEN Default*. Select the port to retrieve:



 The right panel displays a summary of the acquired EDID settings that you can edit. Click Save and select the configuration for the Current Port or All Ports for the duration of the session.



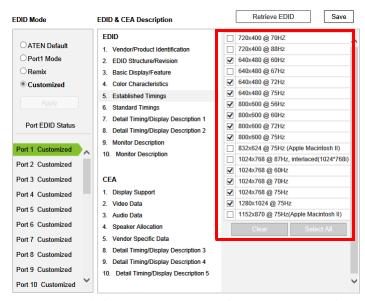
Customized EDID Parameters

The EDID structure is comprised of 128 bytes in total – each heading shown in the left column corresponds to a specific number of bytes.

The pages for the pre-configured EDID Modes (Port 1, Default and Remix) cannot be edited. The pages for the Customized EDID, which can be edited, are discussed in the proceeding sections:

Established Timings

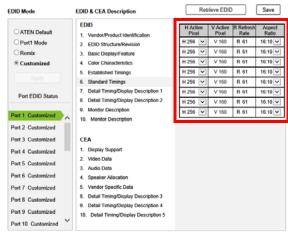
This page lists video resolutions/timings that display devices can support.



- Select the resolution(s) you want to use for the attached monitor/ display device.
- Click Clear All to deselect all the items.
- Click Select All to check all the items.
- Click **Save** to apply the changes.

Standard Timings

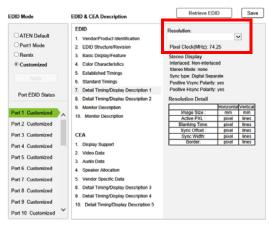
This page shows eight resolutions/timings that display devices can support in addition to those listed in the Established Timings page.



- Select the *H Active Pixel* from the drop-down menu.
- Select the *Aspect Ratio* from the drop-down menu.
- Click **Save** to apply the changes.

Detail Timing / Display Description

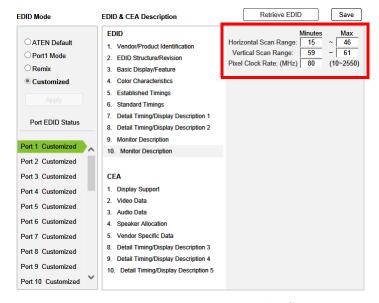
This screen gives more video resolution options, and provides resolution/timing details.



In the drop down menu, choose a resolution with values that fit the attached monitor/display device and click Save.

Monitor Description

This screen lets you specify the viewing specifications, namely horizontal and vertical scan ranges and pixel clock rate, of your monitor/display device.



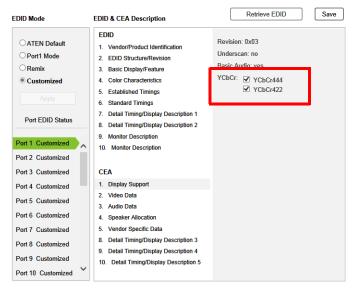
Enter the values that correspond to your device and click **Save** to apply the changes.

CEA Settings

CEA is an extension data of the EDID structure, which further extends the standard definitions of EDID to support advanced features of monitors/display devices.

Display Support

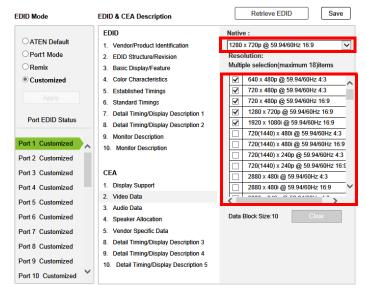
This screen describes the display's basic digital components.



Select the YCbCr mode applicable to your display and click Save.

Video Data

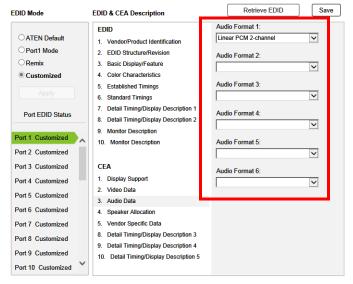
This screen lists additional video resolution/timing displays that may be supported by other devices, other than PC monitors (for example, 1080i).



- Select the native resolution of the attached display device.
- Select the resolutions that work with the attached monitor/display device.
- Click Clear All to deselect all the items.
- Click Save to apply the changes.

Audio Data

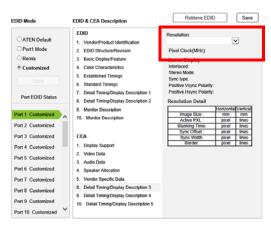
This screen lets you select advanced audio configurations for your device.



Use the drop down menu to select the **Audio Format** $(1\sim6)$ applicable to your audio output device, and click **Save** to apply the changes.

Detail Timing / Display Description

This screen gives more video resolution options, and provides resolution/timing details (in addition to those specified in the EDID structure).



In the **Resolution** drop down menu, choose a resolution with values that fit the attached monitor/display device and click **Save**.

Maintenance

Upgrading the VM3200

The *Maintenance* page lets users upgrade the VM3200's firmware and back up or restore system settings. This is an Administrator only function.



To upgrade the VM3200's firmware, do the following:

- 1. Use the **Browse** button to locate the firmware upgrade file. Make sure you have the correct file saved on your PC.
- 2. Click **Upgrade** to begin the upgrade procedure.

Note: After updating the firmware, it's recommended that you clear your web browser's cache and then close and reopen the web browser. This will ensure the GUI refreshes and functions properly.

To back up the VM3200's system settings, do the following:

1. Click Backup. A configuration file will then begin downloading.

To restore the VM3200's system settings, do the following:

- 1. Use the **Browse** button to locate the configuration file. Make sure you have the correct file saved on your PC.
- 2. Click **Restore** to begin the restoration procedure.

Note: User accounts cannot be backed up or restored.

Upgrading the VE805R / VE816R

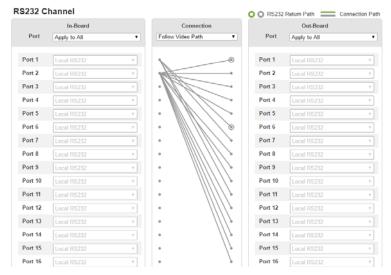
To upgrade the VE805R/VE816R from a computer, do the following:

- 1. Download the firmware upgrade package from the ATEN website.
- 2. Connect a computer to the VE805R / VE816R's RS-232 port.
- 3. Power on the VE805R / VE816R and turn its Firmware Upgrade switch to ON.
- 4. Reset the VE805R / VE816R's power to enter firmware upgrade mode. The HDMI Out LED blinks orange every second to indicate the device is in F/W upgrade mode.
- 5. At this point you can run the firmware upgrade package from the computer connected to the VE805R / VE816R.

IR/RS232 Channel

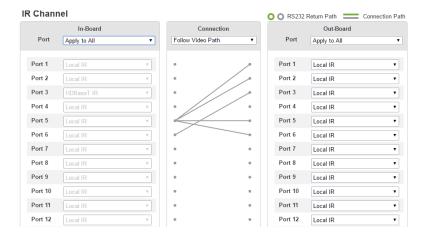
The RS232 Channel page is available for VM7514/VM8514 boards only. The options allow you to set ports to use RS232 which will direct the board to use the local RS232 port signals, or HDBaseT RS232 which will direct the board to use the HDBaseT port for the RS232 signals for control.

Use **Loopback** for the RS232 signals to be sent back to local source or local display device connected to the same port on the same I/O board. This allows you to use the RS232 connection to control devices locally. Loopback prevents the RS232 signals from being sent across the connection to another I/O board. The Loopback setting is good when you use a VM8514 board to extend displays but use a different board type (not VM7514) for input devices and want to use the RS232 signals for local control.



The *IR Channel* page is available for VM7514/VM8514 boards only. The options allow you to set ports to use **Local IR** which will direct the board to use the local IR port signals, or **HDBaseT IR** which will direct the board to use the HDBaseT port for the IR and RS232 signals for control.

Use **Loopback** for the IR signals to be sent back to local source or local display device connected to the same port on the same I/O board. This allows you to use the IR connection to control devices locally. Loopback prevents the IR signals from being sent across the connection to another I/O board. The Loopback setting is good when you use a VM8514 board to extend displays but use a different board type (not VM7514) for input devices and want to use the IR signals for local control.



- **In-Board**: Set each input port to use the *Local IR/RS232*, *HDBaseT IR/RS232*, or *Loopback* setting for the IR/RS232 signals.
 - Use the drop-down menu to apply an option to all ports; or select Local IR/RS232, HDBaseT IR/RS232 or Loopback for individual ports.
- Connection: Sets the connection path for the IR/RS232 signals.
 - Use the drop-down menu to select Follow Video Path to have the IR/RS232 signal use the same connection path as the profile settings.
 - Use the drop-down menu to select *Broadcast* (1-All) to broadcast the IR/RS232 signal from one port to all ports. Use the drop-down menu that appears to select the port that broadcasts the IR/RS232 signal.
- Out-Board: Set each output port to use the Local IR/RS232, HDBaseT IR/RS232, or Loopback setting for the IR/RS232 signals.
 - Use the drop-down menu to apply an option to all ports; or select Local IR/RS232, HDBaseT IR/RS232 or Loopback for individual ports.

Click **Save** to save the settings. Click **Reset** to revert to the default settings.

Note: By default the RS232 Return Path will use the lowest port number available for a connection. This setting can not be changed.

HDCP

The *HDCP* page lets users view and set HDCP key settings between input and output ports for digital copy protection and to ensure Seamless Switching between different devices. This is an Administrator and Advanced User only function.



Connection

Here users can find a visual display of connection paths between inputs and outputs. When selecting an input, its path is displayed in green.

Output

Here users can define whether or not HDCP settings are fixed, either by individual port or by applying one setting to all ports. By prearranging and fixing keys, this setting ensures that Seamless Switching is possible even when switching between HDCP and non-HDCP enabled devices.

OSD/CEC

The OSD/CEC page lets users view and set OSD and CEC settings for all ports.

OSD/CEC

Port OSD CEC Apply to All ✓ Apply to All ✓ Port1 ON OFF Port2 ON OFF Port3 ON OFF Port4 ON OFF

- **OSD**: Sets the default OSD option for the port. When OSD is on, real-time text updates appear on the display for 10 seconds when configuration and port changes are made to its output.
 - Use the drop-down menu to apply options to all ports, or ON/OFF button to enable/disable the OSD for each port.
- CEC: Consumer Electronics Control (CEC) allows interconnected HDMI devices to communicate and respond to one remote control.
 - Use the drop-down menu to apply options to all ports, or On/Off button to enable/disable CEC for a port.
- Click Save to save the settings or Cancel to exit without saving the settings.

Telnet Operation

The VM3200 can be operated and configured via a remote terminal session using Telnet.

To log into the VM3200 by means of a Telnet session, do the following:

- 1. On your computer, open a terminal (command line) session.
- 2. At the prompt, key in the VM3200's IP address in the following way:

```
telnet [IP address]:23
```

Press Enter. The login screen appears. At the login prompt, provide your Username and Password.

Note: If a user logs on using a Username that is already in session, the newest login takes effect and the previous session is replaced.

Configuration Menu

Once a Telnet connection to the VM3200 is established, the device's text-based Configuration Menu comes up, with the following items:

1. H – Call up the command list for help

Command list:

IP – Set IP address

LO – Load connections from profile *nn*

PW - Change password

RI– Read what input is connected to *nn* output

RO – Read what output is connected to *nn* input

SB – Set the serial port baud rate

SS – Switch input to specified port

SV – Save the current connections into profile *nn*

TI – Set timeout

VR – Software version information

Ctrl-Q – Quit

2. IP - Set IP address

ΙP

Old IP address: 192.168.0.60

New IP address:

3. LO - Load connections from profile

LO 01

Load profile 01 OK.

4. PW - Change password

ΡW

Old password: ******

New password:

5. RI - Read what input is connected to nn output

RT 01

Input port 02 04 08 is connected to output port 01

6. RO - Read what output is connected to *nn* input

RO 01

Output port 02 is connected to input port 01

7. SB - Set serial port baud rate

SB 96

Serial port baud rate is set to 9600

8. SS - Switch input to specified output

SS 01,03

Switch input 01 to output 03 (00: Local Port)

9. SV - Save the current connections into a profile

SV 01

Save the current connections into profile 01

10. TI - Set timeout

TI 30

Set 30 minute timeout

11. VR - Software version information

VR

Software version 1.0.

Note:

- All RS-232 commands in this manual are also applicable in Telnet mode, see page 121 for details.
- For further information about these functions, refer to the corresponding sections earlier in this chapter.

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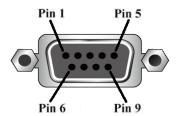
Chapter 5 RS-232 Commands

Serial Control Protocol Commands

The VM3200's built-in bi-directional RS-232 serial interface allows system control through a high-end controller or PC.

RS232 Pin Assignment

Pin	Description	Pin	Description
1	Not connected	6	Not connected
2	RXD	7	Not connected
3	TXD	8	Not connected
4	Not connected	9	Not connected
5	GND		



Configuring the Serial Port

The controller's serial port should be configured as follows:

Baud Rate	19200		
Data Bits	8		
Parity	None		
Stop Bits	1		
Flow Control	None		

RS-422 / RS-485

In the sections that follow the formulas that include an "address" command are for RS-422 and RS-485 serial port devices when the VM3200 is setup in cascade installation.

Verification

After entering a command, a verification message appears at the end of the command line as follows:

- Command OK indicates that the command is correct and successfully performed by the switch
- Command incorrect indicates that the command has the wrong format and/or values.

Switch Port Command

The formula for Switch commands is as follows:

Switch Command + Input + Num1 + Output + Num2 + Address + Num3 + Stream + Control [Enter]

- 1. For example, to switch input port 02 to output port 05, type the following: sw i02 o05 [Enter]
- 2. To switch output port 04 to the next port, input the following: sw o04 + [Enter]
- 3. To turn off video output on port 03, type the following: sw o03 off [Enter]

Command

4. To turn off video output on port 03 on device 02, type the following: sw o03 a02 off [Enter]

The following tables show the possible values for the **Switch Port** command

Description

	<u>'</u>
sw	Switch command
Input	Description
i	Input port command
Num1	Description
XX	Input port
	xx: 01~32
*	All input ports
0	December 1
Output	Description
0	Output port command
0	Output port command
0	Output port command
0 Num2	Output port command Description
0 Num2	Output port command Description Output port
0 Num2 yy	Output port command Description Output port yy: 01~32 All output ports
Num2	Output port command Description Output port yy: 01~32
0 Num2 yy	Output port command Description Output port yy: 01~32 All output ports

Num3	Description			
ZZ	Device address			
	zz: 01~16 (default is 01)			
	(RS-422 and RS-485 only)			
*	All devices			

Stream	Description
video	Switch Video channel only
audio	Switch Stereo Audio channel only
all	Switch Video channel and Stereo Audio channel default select if been omitted

Control	Description
on	Turn on the display
off	Turn off the display
+	Next Port
-	Previous Port

Note: By default, input port 01 is tied to output port 01; input port 02 is tied to output port 02; and so on until port 08 (i.e., o01 i01, o02 i02... o16 i16)

The following table shows the available command list:

Command	Input	Input Port	Output	Output Port	Address	Device No.	Stream	Control	Enter	Description
SW	i	XX *	0	уу	а	ZZ *	video audio all		[Enter]	Switch Input Port xx to Output Port yy on Address zz xx:01~32 * yy:01~32, * zz: 01~16, *
sw			0	уу	а	ZZ *	video audio all	on off	[Enter]	Turn on Output Port yy Turn off Output Port yy on Address zz yy:01~32, * zz: 01~16, *
SW			0	yy *	а	ZZ *	video audio all	+	[Enter]	Switch Next Input to Output Port yy Switch Previous Input to Output Port yy yy:01~32 *

Note: 1. Each command string can be separated with a space.

- 2. The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.
- The Port Number and Address command strings can be skipped, and the default value will be used.

Mute Command

Mute allows you to enable or disable an output port(s) audio. The Mute command will turn on/off the HDMI audio and stereo audio. When the HDMI audio is off, the stereo's volume can be adjusted using the volume command.

The formula for the Mute command is as follows:

- 1. For example, to mute the audio on output port 03, type the following: mute o03 on [Enter]
- 2. To turn mute off on all output ports, type the following: mute o* off [Enter]
- 3. To mute the audio for output port 09 on device 03, type the following: mute o09 a03 on [Enter]

The following tables show the possible values for the **Mute** command:

Command	Description
mute	Mute command
Output	Description
0	Output port command
Num1	Description
XX	Output port number
	xx: 01~32 (default is 01)
*	All output ports
Address	Description
Address	Description
а	Device address command
	(RS-422 and RS-485 only)
	2
Num2	Description
ZZ	Device address
	zz: 01~16 (default is 01)
	zz: 01~16 (default is 01) (RS-422 and RS-485 only)
*	, ,
* Control	(RS-422 and RS-485 only)

Control	Description
off	Mute off; audio on output port is enabled (default)

Note: 1. Each command string can be separated with a space.

- 2. The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.
- 3. Skip the **Output** command to mute or enable the audio of all output ports.

The following table shows the available command list:

Command	Output	Num1	Address	Num2	Control	Enter	Description
mute	0	XX *	а	ZZ *	on	[Enter]	Mute audio for output port xx, on device zz xx:01~32, * zz: 01~16,*
mute	0	XX *	а	ZZ *	off	[Enter]	Turn mute off for output port xx, on device zz xx:01~32, * zz: 01~16,*

Volume Command

The volume command allows adjusts the stereo volume for an output port.

The formula for the Volume command is as follows:

Command + Output + Num1 + Address + Num2 + Volume + Control + [Enter]

1. For example, to adjust the volume for output port 06 to level 14, type the following:

volume o06 v14 [Enter]

- 2. To adjust the volume for all output ports to level 04, type the following: **volume o* v04 [Enter]**
- 3. For example, to adjust the volume for output port 06 on device 01 to level 14, type the following:

volume o06 a01 v14 [Enter]

The following tables show the possible values for the **Volume** command:

Command	Description
volume	Volume command
Output	Description
0	Output port command
Num1	Description
XX	Output port
	xx: 01~32 (default is 01)
*	All output ports
Address	Description
a	Device address command
а	Device address command (RS-422 and RS-485 only)
a Num2	
-	(RS-422 and RS-485 only)
Num2	(RS-422 and RS-485 only) Description
Num2	(RS-422 and RS-485 only) Description Device address
Num2	(RS-422 and RS-485 only) Description Device address yy: 01~16 (default is 01)
Num2 yy	Description Device address yy: 01~16 (default is 01) (RS-422 and RS-485 only)

Control	Description			
ZZ	Audio volume level			
	zz: 01~10 (default is 10)			

Note: 1. Each command string can be separated with a space.

2. The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.

The following table shows the available command list:

Command	Out put	Num1	Address	Num2	Vol- ume	Control	Enter	Description
volume	0	XX *	a	уу *	V	ZZ	[Enter]	Adjust volume for output port xx, on device yy, to level zz xx: 01~32 * yy: 01~16,* zz: 01~16,*

Save/Load Profile Commands

The Save/Load Profile command allows you to save the current connection configuration as a profile and load connection profiles.

The formula for Save/Load Profile commands is as follows:

Command + Profile + Num1 + Address + Num2 + Control + [Enter]

1. For example, to save the current connection configuration as profile 08, type the following:

profile f08 save [Enter]

2. To load connection profile 04, type the following:

profile f04 load [Enter]

3. To save the current connection configuration of device 03 as profile 08, type the following:

profile f08 a03 save [Enter]

The following tables show the possible values for commands:

Command	Description				
profile	Save / Load Profile command				
Profile	Description				
f	Profile command				
Num1	Description				
XX	Profile number				
	xx: 01-64 (default is 01)				
Address	Description				
Address	Description				
а	Device address command				
	(RS-422 and RS-485 only)				
Num2	Description				
уу	Device address				
	yy: 01~16 (default is 01)				
	(RS-422 and RS-485 only)				
*	All devices				
Control	Description				
save	Save the current connection configuration				

Control	Description			
load	Load a saved profile			

Note: 1. Each command string can be separated with a space.

- 2. The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.
- 3. If the **Address** or **Profile** parameter is skipped the default value will be used.

The following table shows the available command list:

Command	Profile	Num1	Address	Num2	Control	Enter	Description
profile	f	xx	а	уу *	save	[Enter]	Save current connection configuration on device yy as profile xx xx:01~64 yy: 01~16,*
profile	f	xx	а	уу *	load	[Enter]	Load profile xx on device yy xx:01~64 yy: 01~16,*

EDID Mode Command

Extended Display Identification Data (EDID) is a data that contains a display's basic information and is used to communicate with the video source. The EDID Mode commands allow you to change the EDID setting.

The formula for the EDID command is as follows:

Command + Address + Number + Control + [Enter]

- 1. For example, for port 06 to use the remix EDID mode, type: edid a06 remix [Enter]
- 1. For example, to use Port1 EDID mode for all devices, type:

2. edid a* port1 [Enter]

The following tables show the possible values for the **EDID** command:

Command		Description		
edid		EDID command		
Address		Description		
а		Device address command		
	(R	(RS-422 and RS-485 only)		
Number		Description		
Number		Description		
ZZ	De	Pevice address		
	ZZ	z: 01~16 (default is 01)		
(RS-422 and RS-485 only)		
*	All	l devices		
Control		Description		
Control port1		Description Implement the EDID of the connected display to Port 1, and pass it to the video source.		
		Implement the EDID of the connected display to Port 1, and pass it to the		
port1		Implement the EDID of the connected display to Port 1, and pass it to the video source. Implement the EDID of each connected display according to its connection when the VM3200 is first powered on, or immediately after		

(See Customized Mode, page 102)

Note: 1. Each command string can be separated with a space.

2. The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.

The following table lists the available EDID commands:

Command	Address	Num	Control	Enter	Description
edid	а	ZZ *	port1	[Enter]	The EDID from Port 1 is passed to the video source. zz: 01~16
edid	а	ZZ *	remix	[Enter]	The VM3200 implements the EDID of each connected display according to its connection when the device is first powered on, or immediately after selecting the Remix option.
edid	а	ZZ *	default	[Enter]	ATEN's default EDID is passed to the video source.
edid	а	ZZ *	custom	[Enter]	Implements the customized mode.

CEC Command

Consumer Electronics Control (CEC) allows interconnected HDMI devices to communicate and respond to the same remote control.

The formula for the CEC command is as follows:

Command + Output + Number + Control + [Enter]

1. For example, to enable the CEC function on output port 1, type: cec o01 on [Enter]

The following tables show the possible values for the **CEC** command:

Command	Description
cec	CEC command
Output Command	Description
0	Output port command
Number	Description
уу	Output port
	01~32 port (default is 01)
*	All output ports
Control	Description
off	Disable CEC (default)
on	Enable CEC

Note: Each command string can be separated with a space.

The following table lists the available CEC commands:

Command	Output Port	Control	Enter	Description
cec	уу *	off	[Enter]	CEC off for output port yy (default) (yy:01~32, *)
cec	уу *	on	[Enter]	CEC on for output port yy (yy:01~32, *)

Read Command

The Read command allows you to view information about the devices.

The formula for the Read command is as follows:

Command + Address + Number + [Enter]

1. To view information, type:

read [Enter]

1. To view information about device 02, type:

read a02 [Enter]

The following table shows the possible values for the **Read** command:

Command	Description
read	Read command
Address	Description
а	Device address command (RS-422 and RS-485 only)
Number	Description
Number	Description Device address
	'
	Device address

Note: The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.

The following table lists the available Read commands:

Command	Address	Num	Enter	Description
read	а	ZZ *	[Enter]	View information about device number zz: 01~16

DVI/HDMI Example:

read Command OK

o01 i03 video on i06 audio v10 HDMI-A on 1080p

o02 i04 video off i06 audio off HDMI-A off bypass

o03 i02 video on i06 audio v10 HDMI-A off 1600

How to read the commands:

 $1. \ \ o01\ i03\ video\ on\ i06\ audio\ v10\ HDMI-a\ on\ 1080p$

Output 01 is connected to Input 03 with video on; audio is on from Input 06 with volume 10 using the HDMI audio source; the resolution is scaled to 1080p

2. o01 i03 video on i06 audio v10 1080p

Output 01 is connected to Input 03 with video on; audio is on with volume 10; the resolution is scaled to 1080p

3. o02 i04 video off i06 audio off HDMI-a off bypass

Output 02 is connected to Input 04 with video off; audio is off from Input 06 using the HDMI audio source; scaling is bypassed (turned off)

Reset Command

The Reset command allows you to reset the VM3200 back to the default factory settings. Reset includes resetting the devices IP address.

The formula for the Reset command is as follows:

Command + Address + Number + [Enter]

1. To reset the VM3200, type:

reset [Enter]

1. To reset device 02, type:

reset a02 [Enter]

The following tables show the possible values for the **Reset** command:

Command	Description
reset	Reset command
Address	Description
a	Device address command (RS-422 and RS-485 only)
	(110-422 and 110-403 only)
	,
Device Number	Description
Device Number	Description Device address
	'
	Device address

Note: 1. Each command string can be separated with a space.

2. The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.

The following table lists the available Reset commands:

Command	Address	Num	Enter	Description
reset	а	ZZ *	[Enter]	Resets the device settings Address; zz: 01~16 (RS-422 and RS-485 only)

Baud Rate Command

The Baud Rate command allows you to set the RS-232 data rate for the VM3200 to use. Options are 9600, 19200 (default) 38400 and 115200.

The formula for the Baud Rate command is as follows:

Command + Control + [Enter]

1. For example, to set 38400 as the baud rate, type:

baud 38400 [Enter]

The following tables show the possible values for the **Baud Rate** command:

Command	Description
baud	Sets the RS-232 baud rate
Control	Description
9600	Use 9600 baud rate
19200	Use 19200 baud rate
38400	Use 38400 baud rate
115200	Use 115200 baud rate

Note: Each command string can be separated with a space.

The following table lists the available Baud Rate commands:

Command	Control	Enter	Description
baud	9600 / 19200 / 38400 / 115200	[Enter]	Sets the baud rate

OSD Command

To enable or disable the On-Screen Display (OSD) for displays, use the following command:

Command + Output + Number + Control + [Enter]

- 1. For example, to enable the OSD for output 07, type: osd o07 on [Enter]
- 2. For example, to disable the OSD for all outputs, type: osd o* off [Enter]

The following tables show the possible values for the \boldsymbol{OSD} command:

Command	Description
osd	OSD command
Output	Description
0	Output port command
Number	Description
уу	Output port
	01~32 port (default is 01)
*	All output ports
Control	Description
on	Enable OSD function
off	Disable OSD function (default)

Note: Each command string can be separated with a space.

The following table lists the available OSD commands:

Command	Output Port	Control	Enter	Description
osd	уу *	on	[Enter]	OSD on for output yy yy:01~32, *
osd	уу *	off	[Enter]	CEC off for output yy (default) yy:01~32, *

Echo Command

The Echo function updates the RS232 controller when operations are made via the front panel pushbuttons, web browser or telnet. The changes echo back to the RS232 controller to keep the settings in sync with the device.

The formula for the Echo command is as follows:

Command + Control + [Enter]

1. For example, to enable the echo feature, type:

echo on [Enter]

The following tables show the possible values for the **Echo** command:

Command	Description	
echo	Echo command	
Control	Description	
on	Turns Echo function on	
off	Turns Echo function off (default)	

Note: Each command string can be separated with a space.

The following table lists the available Echo commands:

Command	Control	Enter	Description	
echo	on	[Enter]	Turn on Echo function	
echo	off	[Enter]	Turn off Echo function	

Scaling Command

The Scaling command allows you to set a resolution for scaling the display connected to an output port.

The formula for the Scaling command is as follows:

Command + Output + Number 1 + Address + Number 2 + Horizontal Resolution + Number 3+ Vertical Resolution + Number 4 + Frequency + Number 5 + Control + [Enter]

- 1. For example, to turn scaling off for output port 02, type: scaling o02 off [Enter]
- 2. To set the scaling for output port 04 to 1920x1080@60Hz, type: scaling o04 1080p [Enter]
- 3. To set the scaling for all output ports on all devices to the connected display's native resolution, type:

scaling o* a* native [Enter]

The following tables show the possible values for the **Scaling** command:

Command	Description
scaling	Scaling command
	5
Output	Description
0	Output command
N1 4	5
Num1	Description
уу	Output port
	yy: 01~32 (default is 01)
*	All output ports
Address	Description
Audress	· ·
а	Device address command
	(RS-422 and RS-485 only)
Num2	Description
Nulliz	· ·
ZZ	Device Address
	zz: 01~16
	(RS-422 and RS-485 only)
*	All Devices

Horizontal Resolution	Description
hor	Horizontal resolution command for scaling
Resolution Number	Description
hhhh	Horizontal resolution
Vertical Resolution	Description
ver	Vertical resolution command for scaling
Resolution Number	Description
VVVV	Vertical resolution
Frequency	Description
freq	Frequency command for scaling
Frequency Number	Description
fff	Frequency resolution
Horizontal Resolution	Description
hor	Horizontal resolution command for scaling
Control	Description
off	Turn off the scaling function (by pass mode)
native	Map display's native resolution for scaling (default)

Note: 1. Each command string can be separated with a space.

2. The **Address** command is for RS-422/485 only. If the address parameter is missing from RS-422/485 commands, the default **a00** will be used. Skip the address for RS-232 commands.

3. The **Port Number** command string can be skipped, and the default value will be used.

The following table lists the available Scaling commands:

Com	Out	N1	Add	N2	Hori zont al Res	N3	Verti cal Res	N4	Freq uen cy	N5	Con t	Ent er	Description
scaling	0	yy *	а	ZZ *	hor		ver		freq		off	[En ter]	Turn off scaling for output yy device zz (by pass mode) yy: 01~32 or * zz: 01~16 or *
scaling	0	yy *	а	ZZ *	hor		ver		freq		nati ve	[En ter]	Enable display's native resolution for scaling on output yy device zz (default) yy: 01~32 or * zz: 01~16 or *
scaling	0	yy *	а	ZZ *	hor	19 20	ver	1080	freq	60		[En ter]	Scale output yy device zz to 1920x108 0@60Hz yy: 01~32 or * zz: 01~16 or *

Com	Out	N1	Add	N2	Hori zont al Res	N3	Verti cal Res	N4	Freq uen cy	N5	Con t	Ent er	Description
scaling	0	yy *	а	ZZ *	hor	12 80	ver	720	freq	60		[En ter]	Scale output yy device zz to 1280x720 @60Hz yy: 01~32 or * zz: 01~16 or *
scaling	0	yy *	а	ZZ *	hor	19 20	ver	1200	freq	60		[En ter]	Scale output port yy device zz to 1920x120 0@60Hz yy: 01~32 or * zz: 01~16 or *
scaling	0	yy *	а	ZZ *	hor	16 00	ver	1200	freq	60		[En ter]	Scale output yy device zz to 1600x120 0@60Hz yy: 01~32 or * zz: 01~16 or *
scaling	0	уу *	а	ZZ *	hor	14 00	ver	1050	freq	60		[En ter]	Scale output yy device zz to1400x10 50@60Hz yy: 01~32 or * zz: 01~16 or *

Com	Out	N1	Add	N2	Hori zont al Res	N3	Verti cal Res	N4	Freq uen cy	N5	Con t	Ent er	Description
scaling	0	yy *	а	ZZ *	hor	12 80	ver	1024	freq	60		[En ter]	Scale output yy device zz to 1280x102 4@60Hz yy: 01~32 or * zz: 01~16 or *
scaling	0	yy *	а	ZZ *	hor	10 24	ver	768	freq	60		[En ter]	Scale output yy device zz to 1024x768 @60Hz yy: 01~32 or * zz: 01~16 or *

Fan Speed Command

The Fan Speed command allows you to set the VM3200's internal fan speed.

To set the fan speed, use the following command:

Command + Control + [Enter]

1. For example, to set the fan to auto detect, type:

fan auto [Enter]

The following tables show the possible values for the **Fan Speed** command:

Command	Description
fan	Fan Speed Command
Control	Description
low	Set internal fan to low speed
mid	Set internal fan to normal speed
high	Set internal fan to high speed
auto	Set internal fan to auto detect (default)

Note: Each command string can be separated with a space.

The following table lists the available Fan Speed commands:

Command	Control	Enter	Description
fan	low	[Enter]	Sets fan speed to low
fan	mid	[Enter]	Sets fan speed to normal
fan	high	[Enter]	Sets fan speed to high
fan	auto	[Enter]	Sets fan speed to auto detect (default)

Alert Command

To trigger a warning when issues arise for a specific input port, use the following command:

Command + Input + Number + Control + [Enter]

1. For example, to enable the basic Alert function for input port 1, type: alert i01 m1 [enter]

The following tables show the possible values for the **Alert** command:

Command	Description
alert	Alert command
Input	Description
i	Input command
Port number	Description
уу	01-32 port
Control	Description
off	Disable Alert (default)
m1	Show basic Alert (flashing border)
m2	Show detailed Alert (flashing border and port information)

Note: Each command string can be separated with a space.

The following table lists the available Alert commands:

Comman d	Input Com- mand	Input Port	Control	Enter	Description
alert	i	уу	off	[Enter]	Alert off for input port yy (yy:01~32)
alert	i	уу	m1	[Enter]	Basic Alert on for input port yy (yy:01~32)
alert	i	уу	m2	[Enter]	Detailed Alert on for input port yy (yy:01~32)

FrameSync Command

The FrameSync command allows you enable or disable the Frame Synchronization function on the VM3200.

Note: This feature is only supported by VM8814.

The formula for the Frame Synchronization command is as follows:

Command + Control + [Enter]

For example, to enable the Frame Synchronization function, type:

frsync on [Enter]

The following tables show the possible values for the **FrameSync** command:

Command	Description		
frsync	Frame Synchronization command		
Control	Description		
off	Turn off the Frame Synchronization function		
on	Turn on the Frame Synchronization		

Note: Each command string can be separated with a space.

The following table lists the available FrameSync commands:

Command	Control	Enter	Description
frsync	off	[Enter]	Turn off the Frame Synchronization function
frsync	on	[Enter]	Turn on the Frame Synchronization function

Long Reach Mode Command

Long Reach Mode allows you to extend the maximum transmission distance to 150m.

Note: This feature is only supported by VM8514.

The formula for the Long Reach Mode command is as follows:

For example, to enable Long Reach Mode for port 1 on the output board, type the following:

vslongreach o01 on [Enter]

The following tables show the possible values for the **Long Reach Mode** command:

Command	Description
vslongreach	Long Reach Mode command
Control	Description
off	Turn off Long Reach Mode for all output ports

Note: Each command string can be separated with a space.

The following table lists the available Long Reach Mode commands:

Command	Output Port	Control	Enter	Description
vslongreach	0	off	[Enter]	Turn off Long Reach Mode
vslongreach		on	[Enter]	Turn on Long Reach Mode

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Appendix

Safety Instructions

General

- Read all of these instructions. Save them for future reference.
- Follow all warnings and instructions marked on the device.
- This product is for indoor use only.
- Do not place the device on any unstable surface (cart, stand, table, etc.). If the device falls, serious damage will result.
- Do not use the device near water.
- Do not place the device near, or over, radiators or heat registers.
- The device cabinet is provided with slots and openings to allow for adequate ventilation. To ensure reliable operation, and to protect against overheating, these openings must never be blocked or covered.
- The device should never be placed on a soft surface (bed, sofa, rug, etc.) as
 this will block its ventilation openings. Likewise, the device should not be
 placed in a built in enclosure unless adequate ventilation has been provided.
- Never spill liquid of any kind on the device.
- Unplug the device from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- The device should be operated from the type of power source indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- The device is designed for IT power distribution systems with 230V phase-to-phase voltage.
- To prevent damage to your installation it is important that all devices are properly grounded.
- The device is equipped with a 3-wire grounding type plug. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not attempt to defeat the purpose of the grounding-type plug. Always follow your local/national wiring codes.
- Do not allow anything to rest on the power cord or cables. Route the power cord and cables so that they cannot be stepped on or tripped over.

- If an extension cord is used with this device make sure that the total of the
 ampere ratings of all products used on this cord does not exceed the
 extension cord ampere rating. Make sure that the total of all products
 plugged into the wall outlet does not exceed 15 amperes.
- To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or un-interruptible power supply (UPS).
- Position system cables and power cables carefully; Be sure that nothing rests on any cables.
- Never push objects of any kind into or through cabinet slots. They may touch dangerous voltage points or short out parts resulting in a risk of fire or electrical shock.
- Do not attempt to service the device yourself. Refer all servicing to qualified service personnel.
- If the following conditions occur, unplug the device from the wall outlet and bring it to qualified service personnel for repair.
 - The power cord or plug has become damaged or frayed.
 - Liquid has been spilled into the device.
 - The device has been exposed to rain or water.
 - The device has been dropped, or the cabinet has been damaged.
 - The device exhibits a distinct change in performance, indicating a need for service.
 - The device does not operate normally when the operating instructions are followed.
- Only adjust those controls that are covered in the operating instructions.
 Improper adjustment of other controls may result in damage that will require extensive work by a qualified technician to repair.
- Avoid circuit overloads. Before connecting equipment to a circuit, know
 the power supply's limit and never exceed it. Always review the electrical
 specifications of a circuit to ensure that you are not creating a dangerous
 condition or that one does not already exist. Circuit overloads can cause a
 fire and destroy equipment.

Rack Mounting

- Before working on the rack, make sure that the stabilizers are secured to the rack, extended to the floor, and that the full weight of the rack rests on the floor. Install front and side stabilizers on a single rack or front stabilizers for joined multiple racks before working on the rack.
- Always load the rack from the bottom up, and load the heaviest item in the rack first.
- Make sure that the rack is level and stable before extending a device from the rack.
- Do not overload the AC supply branch circuit that provides power to the rack. The total rack load should not exceed 80 percent of the branch circuit rating.
- Make sure that all equipment used on the rack including power strips and other electrical connectors – is properly grounded.
- Ensure that proper airflow is provided to devices in the rack.
- Ensure that the operating ambient temperature of the rack environment does not exceed the maximum ambient temperature specified for the equipment by the manufacturer.
- Do not step on or stand on any device when servicing other devices in a rack.

Technical Support

International

- For online technical support including troubleshooting, documentation, and software updates: http://eservice.aten.com
- For telephone support, see *Telephone Support*, page x:

North America

Email Support		support@aten-usa.com
Online Technical Support	Troubleshooting Documentation Software Updates	http://www.aten-usa.com/support
Telephone Support		1-888-999-ATEN ext 4988

When you contact us, please have the following information ready beforehand:

- Product model number, serial number, and date of purchase.
- Your computer configuration, including operating system, revision level, expansion cards, and software.
- Any error messages displayed at the time the error occurred.
- The sequence of operations that led up to the error.
- Any other information you feel may be of help.

Specifications

VM3200

Function	VM3200	
Board Input	8 x Slot	
Board Output	8 x Slot	
Video Input		
Interfaces	Depends on which I/O board is inserted	
Max. Data Rate	15.2 Gbps (3.8 Gbps per lane)	
Audio		
Input	Depends on which Input board is inserted	
Output	Depends on which Output board is inserted	
Control		
RS-232	Connector: 1 x DB-9 Female (Black) Serial Control Pin Configurations: Pin2 = Tx, Pin 3=Rx, Pin 5= Gnd Baud Rate and Protocol: Baud Rate:19200, Data Bits:8, Stop Bits:1, Parity: No, Flow Control: No	
RS-485/RS-422	Connector: 1 x Captive Screw Connector, 5 Pole	
Ethernet	Connector: 1 x RJ-45 Female	
EDID Settings	EDID Mode: Default / Port1 / Remix / Customized (EDID Wizard support)	
Power		
Connectors	1 x 3-Prong AC Socket	
Maximum Input Power Rating	100-240 VAC; 50-60Hz; 1.0A	
Consumption	AC110V:800W:239BTU AC220V:800W:236BTU	

Function	VM3200
Environmental	
Operating Temperature	0-40°C
Storage Temperature	-20-60°C
Humidity	0–80% RH, Non-condensing
Physical Properties	
Housing	Metal
Weight	18.20 kg (40.09 lb)
Dimensions (L x W x H)	48.20 x 47.19 x 39.90 cm (18.98 x 18.58 x 15.71 in.)

VM7514 / VM8514

Function	VM7514	VM8514	
Video Input			
Interfaces	4 x RJ-45 Female (Silver)	N/A	
Impedance	100 Ώ	N/A	
Video Output			
Interfaces	N/A	4 x RJ-45 Female (Silver)	
Impedance	N/A	100 Ω	
Video			
Max. Data Rate	10.2 Gbps (3.4	Gbps per lane)	
Max. Pixel Clock	340	MHz	
Compliance	HDBaseT, HDC	P 1.4 compatible	
	Consumer Electro	nics Control (CEC)	
Max. Resolution	4096 x 2160 / 3840 x	2160 @ 60Hz (4:2:0);	
	4096 x 2160 / 3840 x	2160 @ 30Hz (4:4:4)	
Max. Distance	100 m (Cat 6a)		
Control			
RS-232	4 x Captive Screw Connectors, 3 pole		
IR	4 x Mini Stereo Jack Female (Black)		
Power			
Consumption	24.5W	12.2W	
Environmental			
Operating Temperature	0 - 40°C		
Storage Temperature	-20 - 60°C		
Humidity	0 - 80% RH, Non-Condensing		
Physical Properties			
Housing	Metal		
Weight	0.64 kg / 1.41 lb 0.97 kg / 2.14 lb		
Dimensions (L x W x H)	35.20 x 23.80 x 2.33 cm / 13.86 x 9.37 x 0.92 in.		

VM7814 / VM8814

Function	VM7814	VM8814	
Video Input			
Interfaces	4 x HDMI Type A Female (Black)	N/A	
Impedance	100 Ώ	N/A	
Max. Distance	Up to 5m	Up to 15m	
Video Output			
Interfaces	N/A	4 x HDMI Type A Female (Black)	
Impedance	N/A	100 Ω	
Video			
Max. Data Rate	10.2 Gpbs (3.4	Gbps per Lane)	
Max. Pixel Clock	340	MHz	
Compliance	HDMI (3D, Deep Color, 4K) HDCP 2.2 Compatible Consumer Electronics Control (CEC)		
Max. Resolution	4096 x 2160 / 3840 x 2160 @60Hz (4:2:0) 4096 x 2160 / 3840 x 2160 @30Hz (4:4:4)		
Audio			
Input	4 x Captive Screw Connector, 5 Pole	N/A	
Output	N/A	4 x Captive Screw Connector, 5 Pole	
Audio Signal Type	stereo, balance	ed, unbalanced	
Power			
Consumption	4.45W	20W	
Environmental			
Operating Temperature	0 - 40°C		
Storage Temperature	-20 - 60°C		
Humidity	0 - 80% RH, Non-Condensing		
Physical Properties			
Housing	Me	etal	
Weight	0.56 kg / 1.23 lb		
Dimensions (L x W x H)	35.20 x 23.80 x 2.33 cm / 13.86 x 9.37 x 0.92 in.		

VM7804 / VM8804

Function	VM7804	VM8804	
Video Input			
Interfaces	4 x HDMI Type A Female	N/A	
	(Black)		
Impedance	100 Ω	N/A	
Video Output			
Interfaces	N/A	4 x HDMI Type A Female	
		(Black)	
Impedance	N/A	100 Ώ	
Video	,		
Max. Data Rate	6.75 Gpbs (2.25	Gbps per Lane)	
Max. Pixel Clock	225	MHz	
Compliance	HDMI (3D,	Deep Color)	
	HDCP 1.4	Compatible	
	Consumer Electro	nics Control (CEC)	
Max. Resolution	1920	x 1080	
Max. Distance	15 m		
Audio			
Input	4 x Captive Screw Connector,	N/A	
	5 Pole		
Output	N/A	4 x Captive Screw Connector,	
		5 Pole	
Audio Signal Type	stereo, balanced, unbalanced		
Power			
Consumption	7W	23.13W	
Environmental			
Operating Temperature	0 - 40°C		
Storage Temperature	-20 - 60°C		
Humidity	0 - 80% RH, Non-Condensing		
Physical Properties	•		
Housing	Ме	etal	
Weight	0.58 kg / 1.28 lb		
Dimensions (L x W x H)	35.20 x 23.80 x 2.33 cm / 13.86 x 9.37 x 0.92 in.		

VM7604 / VM8604

Function	VM7604	VM8604	
Video Input			
Interfaces	4 x DVI-D Female (White)	N/A	
Impedance	100 Ώ	N/A	
Video Output			
Interfaces	N/A	4 x DVI-D Female (White)	
Impedance	N/A	100 Ω	
Video			
Max. Data Rate	6.75 Gpbs (2.25	Gbps per Lane)	
Max. Pixel Clock	225	MHz	
Compliance	HDCP 1.4	Compatible	
Max. Resolution	1920	x 1200	
Max. Distance	5	m	
Audio			
Input	4 x Captive Screw Connector,	N/A	
	5 Pole		
Output	N/A	4 x Captive Screw Connector,	
		5 Pole	
Audio Signal Type	stereo, balanced, unbalanced		
Power			
Consumption	10.62W	20.10W	
Environmental			
Operating Temperature	0 - 40°C		
Storage Temperature	-20 - 60°C		
Humidity	0 - 80% RH, Non-Condensing		
Physical Properties			
Housing	Metal		
Weight	0.55 kg / 1.21 lb		
Dimensions (L x W x H)	35.20 x 23.80 x 2.33 cm / 13.86 x 9.37 x 0.92 in.		

VM7104

Function	VM7104
Video Input	
Interfaces	4 x HDB-15 Female (Blue)
Impedance	75 Ώ
Max. Bandwidth	300 MHz
Max. Resolution	1920 x 1200
Max. Distance	1.8 m
Audio Input	
Interfaces	4 x Captive Screw Connector, 5 Pole
Audio Signal Type	stereo, balanced, unbalanced*
Power	
Consumption	7.1W
Environmental	
Operating Temperature	0 - 40°C
Storage Temperature	-20 - 60°C
Humidity	0 - 80% RH, Non-Condensing
Physical Properties	
Housing	Metal
Weight	0.56 kg / 1.23 lb
Dimensions (L x W x H)	35.20 x 23.80 x 2.33 cm / 13.86 x 9.37 x 0.92 in.

Note: The maximum audio input is 0.5 Vrms (- 6.02 dBV @600 ohm) for balanced audio and 1 Vrms (0 dBv @600 ohm) for unbalanced audio.

VM7404

Function	VM7404
Video Input	
Interfaces	4 x BNC Female
Impedance	75 Ώ
Video	
Supported Resolutions	PAL /50 PAL and NTSC/59.94
	720p 25, 29.97, 30,50,59.94, 60
	1080i 50, 59.94, 60
	1080PsF 25, 29.97,30
	1080p 23.98, 24, 25, 29.97, 30,50,59.94, 60
Max. Data Rate	2.97 Gpbs
Max. Distance	100m (3G-SDI), 150m (HD-SDI), 300m (SD-SDI)
SDI Formats	3G-SDI, SMPTE-259,292,424, 425 Level A & B-DL
Audio Input	
Interfaces	4 x Captive Screw Connector, 5 Pole
Audio Signal Type	stereo, balanced, unbalanced*
Power	
Consumption	16.0W
Environmental	
Operating Temperature	0 - 40°C
Storage Temperature	-20 - 60°C
Humidity	0 - 80% RH, Non-Condensing
Physical Properties	
Housing	Metal
Weight	0.60 kg / 1.32 lb
Dimensions (L x W x H)	35.20 x 23.80 x 2.33 cm / 13.86 x 9.37 x 0.92 in.

Note: The maximum audio input is 0.5 Vrms (- 6.02 dBV @600 ohm) for balanced audio and 1 Vrms (0 dBv @600 ohm) for unbalanced audio.

VE805R

Function	VE805R	
Video Input		
Interfaces	1 x RJ-45 Female (Silver)	
Impedance	100 Ω	
Video Output		
Interfaces	1 x HDMI Type A Female (Black)	
Impedance	100 Ώ	
Video		
Max. Data Rate	6.75 Gpbs (2.25 Gbps per Lane)	
Max. Pixel Clock	225 MHz	
Compliance	HDMI (3D, Deep Color)	
	HDCP 1.4 Compatible	
	HDBaseT Compatible	
Max. Resolution /	1080p @60m (Cat 5e/6)	
Distance	1080p @70m (Cat 6a)	
Control		
RS-232	1 x Captive Screw Connector, 3 Pole	
IR	1 x Mini Stereo Jack Female (Black)	
Power		
Connectors	1 x DC Jack (Sliver)	
Consumption	DC5V:8.36W:39BTU	
Environmental		
Operating Temperature	0 - 50°C	
Storage Temperature	-20 - 60°C	
Humidity	0 - 80% RH, Non-Condensing	
Physical Properties		
Housing	Metal	
Weight	0.81 kg / 1.78 lb	
Dimensions (L x W x H)	17.74 x 16.92 x 4.20 cm / 6.98 x 6.66 x 1.65 in.	

VE816R

Function	VE816R
Video Input	
Interfaces	1 x RJ-45 Female (Silver)
Impedance	100 Ω
Video Output	
Interfaces	1 x HDMI Type A Female (Black)
Impedance	100 Ώ
Video	
Max. Data Rate	10.2 Gpbs (3.40 Gbps per Lane)
Max. Pixel Clock	340 MHz
Compliance	HDMI (3D, 4K, Deep Color)
	HDCP 2.2 Compatible
	HDBaseT Compatible
Max. Resolution /	Up to 4K@70m (Cat 5e/6) / 100m (Cat 6a/ATEN 2L-2910
Distance	Cat6); 1080p@100m (Cat 5e/6/6a)
	*4K supported:
	4096 x 2160 / 3840 x 2160 @ 60Hz (4:2:0);
	4096 x 2160 / 3840 x 2160 @ 30Hz (4:4:4)
Connectors	
Unit To Unit	1 x RJ-45 Female
Power	1 x DC Jack (Sliver)
Control	
RS-232 Channel	1 x Terminal Block, 3 pole (Green)
IR Channel	1 x Mini Stereo Jack Female (Black)
Switches	
Firmware Upgrade	1 x Slide Switch - ON/OFF
Power Consumption	DC5V:9.09W:28BTU
Environmental	
Operating Temperature	0 - 40°C
Storage Temperature	-20 - 60°C
Humidity	0 - 80% RH, Non-Condensing
Physical Properties	
Housing	Metal

Function	VE816R
Weight	0.67 kg (1.48 lb)
Dimensions (L x W x H)	16.80 x 14.69 x 3.00 cm
with bracket	(6.61 x 5.78 x 1.18 in.)
Dimensions (L x W x H)	16.60 x 12.49 x 2.90 cm
without bracket	(6.54 x 4.92 x 1.14 in.)

VM-PWR800

Function		VM-PWR800
Properties	Input Voltage	100~240Vac
	Power Consumption	Max.Load 800W
	Operating Temp.	0-40°C

VM-FAN556

Function		VM-FAN556
Properties	Air Flow	55.2 cfm
	Operating Voltage	10.2 - 12 Vdc
	Operating Temp.	-10 - 60°C

Limited Warranty

ATEN warrants its hardware in the country of purchase against flaws in materials and workmanship for a Warranty Period of two [2] years (warranty period may vary in certain regions/countries) commencing on the date of original purchase. This warranty period includes the LCD panel of ATEN LCD KVM switches. Select products are warranted for an additional year (see *A*+ *Warranty* for further details). Cables and accessories are not covered by the Standard Warranty.

What is covered by the Limited Hardware Warranty

ATEN will provide a repair service, without charge, during the Warranty Period. If a product is detective, ATEN will, at its discretion, have the option to (1) repair said product with new or repaired components, or (2) replace the entire product with an identical product or with a similar product which fulfills the same function as the defective product. Replaced products assume the warranty of the original product for the remaining period or a period of 90 days, whichever is longer. When the products or components are replaced, the replacing articles shall become customer property and the replaced articles shall become the property of ATEN.

To learn more about our warranty policies, please visit our website: http://www.aten.com/global/en/legal/policies/warranty-policy/