

Avenview Frequently Asked Questions



HDTVSupply.com & Avenview have had a relationship for a long time. We are a Authorized Reseller Dealer & have a contract with Avenview to sell and support their complete product line.

Our partnership started when HDTV Supply went looking for a company that could supply unique products, provide flawless support and had fair pricing. Avenview was the first company that met out strict demands and they were the first we developed a relationship with.

Reasons To Buy This Avenview Product From HDTVSupply.com:

1. Our partnership with Avenview gives you a Avenview warranty when you buy from us
2. Our partnership with Avenview gives you FREE HDTV Supply U.S. based Live Telephone Lifetime Tech support
3. HDTV Supply has a dedicated TEXT support line at 805-409-0208 to support you
4. HDTV Supply has a dedicated Product Manager for Avenview products to assist with any special needs
5. We sell extra remote controls for all Avenview products
6. All Avenview remote controls are full size
7. Many times we will list lower cost Closeout Avenview products at our site
8. All Avenview products are in stock and ship the same week day if the order comes in by 12PM PST
9. You can buy Avenview products from us with most any credit card, your Amazon account and PayPal
- 10.HDTV Supply has many videos to show the features of Avenview products
- 11.You will find all Avenview User Manuals and other manuals at our site
- 12.From time-to-time HDTV Supply runs Factory Authorized sales on Avenview products
- 13.If there is an Avenview firmware update for your product you will find it at our site
- 14.Many times we will list lower cost Refurbished Avenview products at our site

15.The below may be available on many Avenview products, just email, TEXT or call us to find out:

1. RS232 Docs
2. GUI software
3. iRule support with LCM products
4. Roomie support with LCM devices
5. Ethernet TCPIP Docs
6. .pdf IR codes
7. HEX IR codes
8. Control4 serial drivers
9. Control4 IR drivers
- 10.Control4 TCPIP drivers

- 16.All Avenview products bought from HDTV Supply are brand new and in unopened boxes.
- 17.All Avenview products bought from HDTV Supply are shipped in double carton boxing.
- 18.All Avenview products bought from HDTV Supply have full value shipping insurance
- 19.All Avenview products bought from HDTV Supply have a 30-day No-Hassle returns
- 20.All Avenview products bought from HDTV Supply can be shipped blind to your customer
- 21.We have shipped hundreds of Avenview products throughout the world
- 22.Avenview stocks extra accessories in case you misplace your remote so we can get you a new one
- 23.HDTV Supply & Avenview pride ourselves on confidentiality so with any personal information that you may share with it us is kept absolutely private.

HDTVSupply.com is one of the oldest and most trusted Avenview resellers as we support all of their products with telephone, TEXT and email ordering and tech support.