

AVPro Edge Frequently Asked Questions



HDTVSupply.com & AVPro Edge have had a relationship for a long time. We are a Authorized Reseller Dealer & have a contract with AVPro Edge to sell and support their complete product line.

Our partnership started when HDTV Supply went looking for a company that could supply unique products, provide flawless support and had fair pricing. AVPro Edge was the first company that met out strict demands and they were the first we developed a relationship with.

Reasons To Buy This AVPro Edge Product From HDTVSupply.com:

1. Our partnership with AVPro Edge gives you a AVPro Edge warranty when you buy from us
2. Our partnership with AVPro Edge gives you FREE HDTV Supply U.S. based Live Telephone Lifetime Tech support
3. HDTV Supply has a dedicated TEXT support line at 805-409-0208 to support you
4. HDTV Supply has a dedicated Product Manager for AVPro Edge products to assist with any special needs
5. We sell extra remote controls for all AVPro Edge products
6. All AVPro Edge remote controls are full size
7. Many times we will list lower cost Closeout AVPro Edge products at our site
8. All AVPro Edge products are in stock and ship the same week day if the order comes in by 12PM PST
9. You can buy AVPro Edge products from us with most any credit card, your Amazon account and PayPal
10. HDTV Supply has many videos to show the features of AVPro Edge products
11. You will find all AVPro Edge User Manuals and other manuals at our site
12. From time-to-time HDTV Supply runs Factory Authorized sales on AVPro Edge products
13. If there is an AVPro Edge firmware update for your product you will find it at our site
14. Many times we will list lower cost Refurbished AVPro Edge products at our site

15. The below may be available on many AVPro Edge products, just email, TEXT or call us to find out:

1. RS232 Docs
2. GUI software
3. iRule support with LCM products
4. Roomie support with LCM devices
5. Ethernet TCPIP Docs
6. .pdf IR codes
7. HEX IR codes
8. Control4 serial drivers
9. Control4 IR drivers
10. Control4 TCPIP drivers

16. All AVPro Edge products bought from HDTV Supply are brand new and in unopened boxes.
17. All AVPro Edge products bought from HDTV Supply are shipped in double carton boxing.
18. All AVPro Edge products bought from HDTV Supply have full value shipping insurance
19. All AVPro Edge products bought from HDTV Supply have a 30-day No-Hassle returns
20. All AVPro Edge products bought from HDTV Supply can be shipped blind to your customer
21. We have shipped hundreds of AVPro Edge products throughout the world
22. AVPro Edge stocks extra accessories in case you misplace your remote so we can get you a new one
23. HDTV Supply & AVPro Edge pride ourselves on confidentiality so with any personal information that you may share with it us is kept absolutely private.

HDTVSupply.com is one of the oldest and most trusted AVPro Edge resellers as we support all of their products with telephone, TEXT and email ordering and tech support.