

# **AIDA – LIMITED WARRANTY**

AIDA gives a two (2) year warranty to the original owner/user of any AIDA product. The warranty will be in effect from the original date of purchase.

Before -submitting a warranty claim, please visit the support page at [www.aidaimaging.com](http://www.aidaimaging.com) for technical assistance. If you cannot resolve the issue with your product, all warranty claims and any other product related questions should be addressed directly to AIDA or an authorized AIDA distributor. Upon contacting AIDA, please have the model and serial number of your product ready along with a proof of purchase showing the date of purchase, as well as the full details of the product.

During the warranty period, AIDA will repair defective products or furnish replacement products.

Authorized returns must be shipped prepaid. The warranty provided herein does not cover charges for labor or other costs incurred in the troubleshooting, repair, removal, installation service or handling of parts or complete products.

This warranty provided herein shall be void and of no effect in the event that:

1. i) misuse, neglect, accident, improper or inadequate maintenance, or opening of the chassis of the Product.
2. ii) repaired or altered by parties other than AIDA or authorized agents.
- iii) operated outside its intended application.
3. iv) excessive thermal or electrical shock.
4. v) the serial number of the product has been altered, defaced or removed.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AIDA SHALL NOT BE LIABLE FOR LOSS, WHETHER DIRECT OR INDIRECT, OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS OR OTHER FINANCIAL LOSS, OR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF AIDA HAS BEEN ADVISED OF

THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AIDA'S ENTIRE LIABILITY SHALL BE LIMITED, AT AIDA'S OPTION, TO REPLACEMENT OR REPAIR OF THE PRODUCT OR REFUND OF THE PURCHASE PRICE PAID.

THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, STATES YOUR EXCLUSIVE REMEDY.