

# Just Add Power Frequently Asked Questions

Just Add **Power**

**AUTHORIZED DEALER**

HDTVSupply.com & Just Add Power have had a relationship for a long time. We are a Authorized Reseller Dealer & have a contract with Just Add Power to sell and support their complete product line.

Our partnership started when HDTV Supply went looking for a company that could supply unique products, provide flawless support and had fair pricing. Just Add Power was the first company that met out strict demands and they were the first we developed a relationship with.

## **Reasons To Buy This Just Add Power Product From HDTVSupply.com:**

1. Our partnership with Just Add Power gives you a Just Add Power warranty when you buy from us
2. Our partnership with Just Add Power gives you FREE HDTV Supply U.S. based Live Telephone Lifetime Tech support
3. HDTV Supply has a dedicated TEXT support line at 805-409-0208 to support you
4. HDTV Supply has a dedicated Product Manager for Just Add Power products to assist with any special needs
5. We sell extra remote controls for all Just Add Power products
6. All Just Add Power remote controls are full size
7. Many times we will list lower cost Closeout Just Add Power products at our site
8. All Just Add Power products are in stock and ship the same week day if the order comes in by 12PM PST
9. You can buy Just Add Power products from us with most any credit card, your Amazon account and PayPal
10. HDTV Supply has many videos to show the features of Just Add Power products
11. You will find all Just Add Power User Manuals and other manuals at our site
12. From time-to-time HDTV Supply runs Factory Authorized sales on Just Add Power products
13. If there is an Just Add Power firmware update for your product you will find it at our site
14. Many times we will list lower cost Refurbished Just Add Power products at our site
15. The below may be available on many Just Add Power products, just email, TEXT or call us to find out:

1. RS232 Docs
  2. GUI software
  3. iRule support with LCM products
  4. Roomie support with LCM devices
  5. Ethernet TCPIP Docs
  6. .pdf IR codes
  7. HEX IR codes
  8. Control4 serial drivers
  9. Control4 IR drivers
  10. Control4 TCPIP drivers
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16. All Just Add Power products bought from HDTV Supply are brand new and in unopened boxes.
  17. All Just Add Power products bought from HDTV Supply are shipped in double carton boxing.
  18. All Just Add Power products bought from HDTV Supply have full value shipping insurance
  19. All Just Add Power products bought from HDTV Supply have a 30-day No-Hassle returns
  20. All Just Add Power products bought from HDTV Supply can be shipped blind to your customer
  21. We have shipped hundreds of Just Add Power products throughout the world
  22. Just Add Power stocks extra accessories in case you misplace your remote so we can get you a new one
  23. HDTV Supply & Just Add Power pride ourselves on confidentiality so with any personal information that you may share with it us is kept absolutely private.

HDTVSupply.com is one of the oldest and most trusted Just Add Power resellers as we support all of their products with telephone, TEXT and email ordering and tech support.