

Key Digital Frequently Asked Questions



HDTVSupply.com & Key Digital have had a relationship for a long time. We are a Authorized Reseller Dealer & have a contract with Key Digital to sell and support their complete product line.

Our partnership started when HDTV Supply went looking for a company that could supply unique products, provide flawless support and had fair pricing. Key Digital was the first company that met our strict demands and they were the first we developed a relationship with.

Reasons To Buy This Key Digital Product From HDTVSupply.com:

1. Our partnership with Key Digital gives you a Key Digital warranty when you buy from us
2. Our partnership with Key Digital gives you FREE HDTV Supply U.S. based Live Telephone Lifetime Tech support
3. HDTV Supply has a dedicated TEXT support line at 805-409-0208 to support you
4. HDTV Supply has a dedicated Product Manager for Key Digital products to assist with any special needs
5. We sell extra remote controls for all Key Digital products
6. All Key Digital remote controls are full size
7. Many times we will list lower cost Closeout Key Digital products at our site
8. All Key Digital products are in stock and ship the same week day if the order comes in by 12PM PST
9. You can buy Key Digital products from us with most any credit card, your Amazon account and PayPal
10. HDTV Supply has many videos to show the features of Key Digital products
11. You will find all Key Digital User Manuals and other manuals at our site
12. From time-to-time HDTV Supply runs Factory Authorized sales on Key Digital products
13. If there is an Key Digital firmware update for your product you will find it at our site
14. Many times we will list lower cost Refurbished Key Digital products at our site
15. The below may be available on many Key Digital products, just email, TEXT or call us to find out:

1. RS232 Docs
 2. GUI software
 3. iRule support with LCM products
 4. Roomie support with LCM devices
 5. Ethernet TCPIP Docs
 6. .pdf IR codes
 7. HEX IR codes
 8. Control4 serial drivers
 9. Control4 IR drivers
 10. Control4 TCPIP drivers
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16. All Key Digital products bought from HDTV Supply are brand new and in unopened boxes.
 17. All Key Digital products bought from HDTV Supply are shipped in double carton boxing.
 18. All Key Digital products bought from HDTV Supply have full value shipping insurance
 19. All Key Digital products bought from HDTV Supply have a 30-day No-Hassle returns
 20. All Key Digital products bought from HDTV Supply can be shipped blind to your customer
 21. We have shipped hundreds of Key Digital products throughout the world
 22. Key Digital stocks extra accessories in case you misplace your remote so we can get you a new one
 23. HDTV Supply & Key Digital pride ourselves on confidentiality so with any personal information that you may share with it us is kept absolutely private.

HDTVSupply.com is one of the oldest and most trusted Key Digital resellers as we support all of their products with telephone, TEXT and email ordering and tech support.