VIA Site Management Software

MODEL:

Quick Installation Guide

1 Server Requirements

1.1 Hardware Requirements

Operating System   Windows Server 2012

Windows Server 2016 (for VSM version 2.2 only)

RAM   Minimum: 16GB

Recommended:

- 16GB for 500 gateways
- 32GB for 1000 gateways
- 64GB for 1500 gateways
- Cloud VSM (strictly) for over 2000 gateways

Storage Space   Minimum: 50GB

Recommended: 250GB

LAN   Gigabit LAN

1.2 Software Requirements

- The server on which VSM is installed cannot host any kind of Web server or Database server, Active Directory, and so on.

- Set the firewall to allow communication on the following ports:

  - 5555 (TCP - incoming and outgoing)

  - 9988 (TCP - incoming and outgoing)

  - 80 / 443 (TCP - incoming and outgoing)

1.3 Installation Instructions

To install VIA Site Management:

- Copy the install package (VIA-Server-2.2.xxxx.xx) to the server
- Navigate to the save location
- Double-click the install package

The installation process is automatic and does not require any user intervention.

Once installed, it generates a "VSM_License" application icon on your desktop for license activation (if needed, refer to the VSM Web Admin Manual). Do not remove it.

1.4　Uninstallation Instructions

In order to uninstall VSM, you need to manually remove certain files as described in this section.

To uninstall VIA Site Management:

- Select Control Panel → Programs and Features.
  - Uninstall VIA_HQServer.
  - Uninstall MySQL Server.
- Go to www.kramerav.com/downloads/VSM and download the **uninstall-vsm.bat** file.
- Run the **uninstall-vsm.bat** file as Administrator. If you are unable to run this file, manually uninstall the following:
  - Microsoft Visual C++ 2005 redistributable
  - Microsoft Visual C++ 2010 x64 redistributable
  - Microsoft Visual C++ 2010 x86 redistributable
  - Microsoft Visual C++ 2012 redistributable (x64)
  - Microsoft Visual C++ 2012 redistributable (x86)

For the latest information on our products and a list of Kramer distributors, visit our Web site where updates to this user manual may be found.

We welcome your questions, comments, and feedback.
Web site: www.kramerAV.com
E-mail: info@kramerel.com

C E

SAFETY WARNING
Disconnect the unit from the power supply before opening and servicing

P/N: 2900-300506   Rev: 3