

WolfPack 2-Years Warranty



HDTV Supply includes a **2 Year WolfPackCare™ Advance Replace** Limited Warranty on this product. The warranty states that the product will perform substantially in accordance with the accompanying written materials for a period of 2 years from the date of the receipt of the order & that the product will be free from defects in materials & workmanship under normal use.

Slide-in Boards & HDBaseT Extenders: If a board or extender goes bad in the first 2-years and HDTV Supply's Tech Support team verifies the problem after a telephone call, HDTV Supply will send a new or like-new unit usually within 24-hours by USPS Air Priority at HDTV Supply's expense. We will ask for a credit card for payment in case the bad device is not sent back to us within 5-business days. You will need to provide us the tracking number as we will to you and you will need to pay for the device's return.

Chassis or Power Supply: If the chassis or power supply goes bad and HDTV Supply's tech support team verifies it HDTV Supply will send a new or like-new chassis by UPS at HDTV Supply's expense. We will ask for a credit card for payment in case the bad chassis is not sent back to us within 5-business days. You will need to provide us the tracking number as we will to you and you will need to pay for the chassis return.

In order to get a warranty replacement for a defective item HDTV Supply's Support Team will verify the product is eligible for a warranty. An RMA number will then be issued. Shipped replacements will be in like new conditions, tested and all components included.

HDTV Supply also sells a 3 or 5 Year warranty for this product. Please call us for a quote.